Enterprise Corrections

FROM INTAKE TO RE-ENTRY, ENTERPRISE CORRECTIONS
MAKES YOUR JAIL EFFICIENT, SAFE, AND COST EFFECTIVE

Enterprise Corrections Suite

Jail Manager

Corrections Mobile

Resident Resources

Community Readiness

From booking and intake to re-entry, Enterprise Corrections offers a robust collection of solutions that allow correctional facilities to save or eliminate costs, run more efficiently, keep officers and residents safe, help to monitor and rehabilitate residents through innovative cloud offerings, and prepare residents for re-entering society while reducing recidivism.

Enterprise Corrections is made up of four powerful solutions, each aimed at providing rich functionality for specific aspects of corrections:

- **Jail Manager**: Software designed to optimize jail operations, including intake and release, population management, safety and security, operations, and integrations with courts, attorneys, law enforcement, justice parties, and third parties.
- **Corrections Mobile**: A native mobile application that is fully integrated with Tyler's corrections management system. This app features an intuitive, easy-to-use interface delivering accurate, up-to-date information about residents right on your handheld device.
- **Resident Resources**: An integrated cloud-based system for your facility with commissary, communications, facility management, and electronic payment platforms, combined with mobile applications for family members and jail administration.
- **Community Readiness**: A social hub for corporations, social/economic partners, and facilities to have one source to connect soon-to-be former residents to the services they need.

From criminal justice and best-in-class jail software to automated business processes and resident-friendly communication platforms, Tyler delivers with Enterprise Corrections. What really distinguishes Enterprise Corrections from other solutions is its integration with the court, law enforcement, and other agencies. This provides you and your justice partners with end-to-end access to critical and sensitive data like pre-booking information from officers in the field and resident scheduling information from the court. This powerful integration and secure data sharing creates efficiencies, eliminates redundant data entry, reduces errors and costs, and keeps residents, staff, and the public safe.

In addition to providing end-to-end solutions, Tyler also has the ability to partner with existing vendors, allowing your organization to streamline operations while utilizing solutions already in place. Tyler seamlessly connects courts, public safety, and agencies to ensure safer and more efficient operations for correctional facilities.
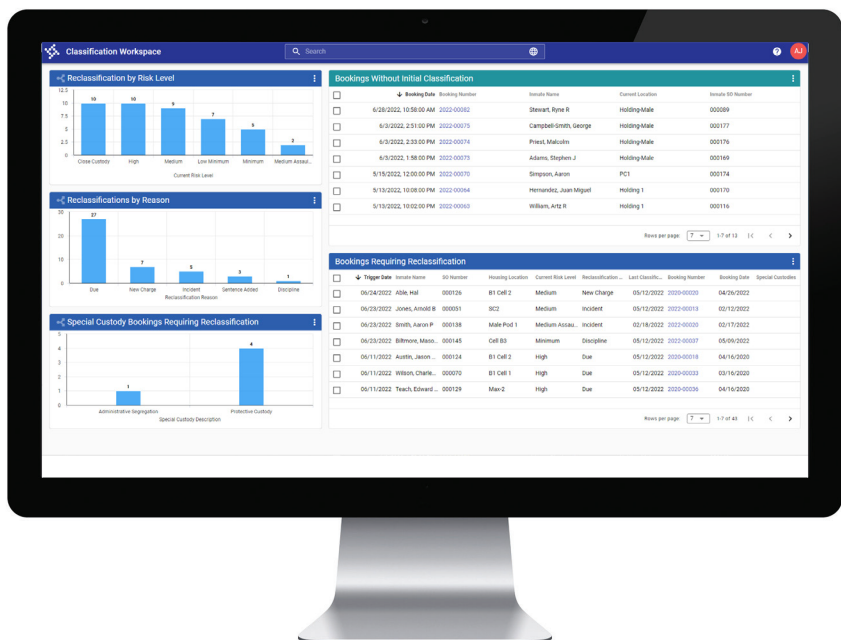
Jail Manager

No matter how big or small the correctional facility, Jail Manager helps automate business processes and optimize operations from intake to release. Jail Manager provides immediate access to critical information about residents. This creates a chain of efficiency, including the immediate flow of information between agencies while keeping data secure.

Jail Manager features tools designed to ensure security, improve critical business processes, track important resident data, and deliver seamless integration between the jail, law enforcement, and the courts.

Features:

- **Resident and Staff Security**: Ensure the safety of residents and staff, including automated alerts when security related issues occur, managing possible threats, and keeping conflicting groups separate.

- **Housing Recommendations:** Easily determine applicable and available housing based on resident-specific factors. This provides quick and effective means for assignment or re-assignment of a resident to a specific cell location.

- **Classification Workflow:** Classification staff work from a dashboard that surface the records that need initial or reclassification. A consolidated view of the resident's current and prior bookings eliminates the need to navigate to other screens to view data.

- **Efficient, Expedient Intake and Release**: Track resident booking and release to ensure that your process is property followed and recorded. Dashboards provide visibility to keep these processes on track.

- **Operational Efficiency**: Use familiar user interfaces to schedule activities and programs. Quickly track officer and resident activity and eliminate paper logbooks. Automate the tracking of presentence credit and the calculations of sentenced jail time.

- **Critical Data**: Share information and workflow between courts, jails, and law enforcement so personnel have the critical information they need.

- **Population Management**: Leverage defined business logic to quickly plan and execute mass housing reassignments. Stay on top of the availability of beds, current locations of residents and thier schedules.

- **Financial Management**: Handle collection of bonds (or equivalent) and transact other miscellaneous payments.

Display of the Jail Manager Application

Reduced release processing time by

50%

A Georgia county decreased release processing time by 50% and eliminated the need to store nearly 800 file boxes by moving past paper-based processes.
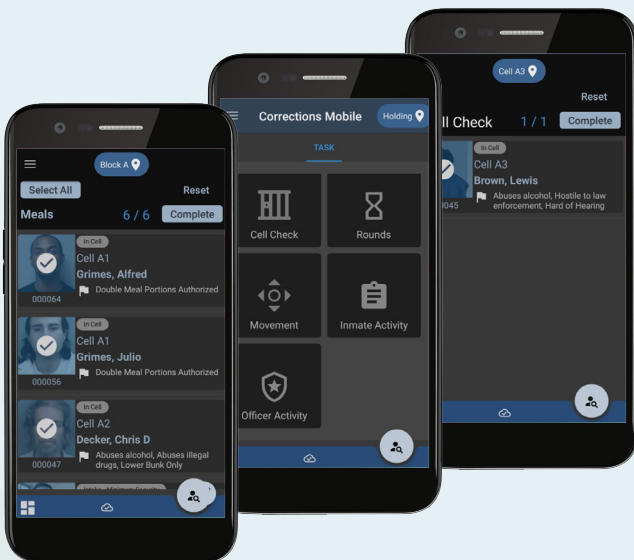
Corrections Mobile

Corrections Mobile is a native mobile application that is fully intergrated with Jail Manager and is compatible with a variety of mobile devices. Corrections Mobile enables officers to perform work while away from their desks and access up-to-date resident information right on thier handheld device.

Corrections officers can use the app to log observations, movements, rounds, and track activities, all without going back to their desks. Corrections Mobile also automates tasks that once required data entry at a desktop by turning them into quick validations that officers can complete with just a tap.

With access to real-time data, officers have the most current information for managing residents, adding extra security and flexibility to daily operational processes. Perform security checks by tapping NFC tags at cells, cell blocks and other locations where these checks are performed. Start and end resident movement for individuals or groups. Quickly log officer and resident activites as they occur and eliminate paper logbooks.

Features:

- Ability to work with or without a Wi-Fi connection
- Use Near Field Communication to complete tasks
- Complete cell check with observations on your device
- Quickly identify residents
- Monitor resident movement
- Easily track resident and officer activity
- Enhance the security check process

Display of the Corrections Mobile Application

Resident Resources

Resident Resources is a cloud-based technology solution suite designed specifically for correctional facilities' needs. Ranging from mobile deposits to trust fund management, grievances or a myriad of resident-friendly communication platforms. Resident Resources offers comprehensive corrections applications that improve efficiency and cooperation, all while avoiding additional costs to the jail.
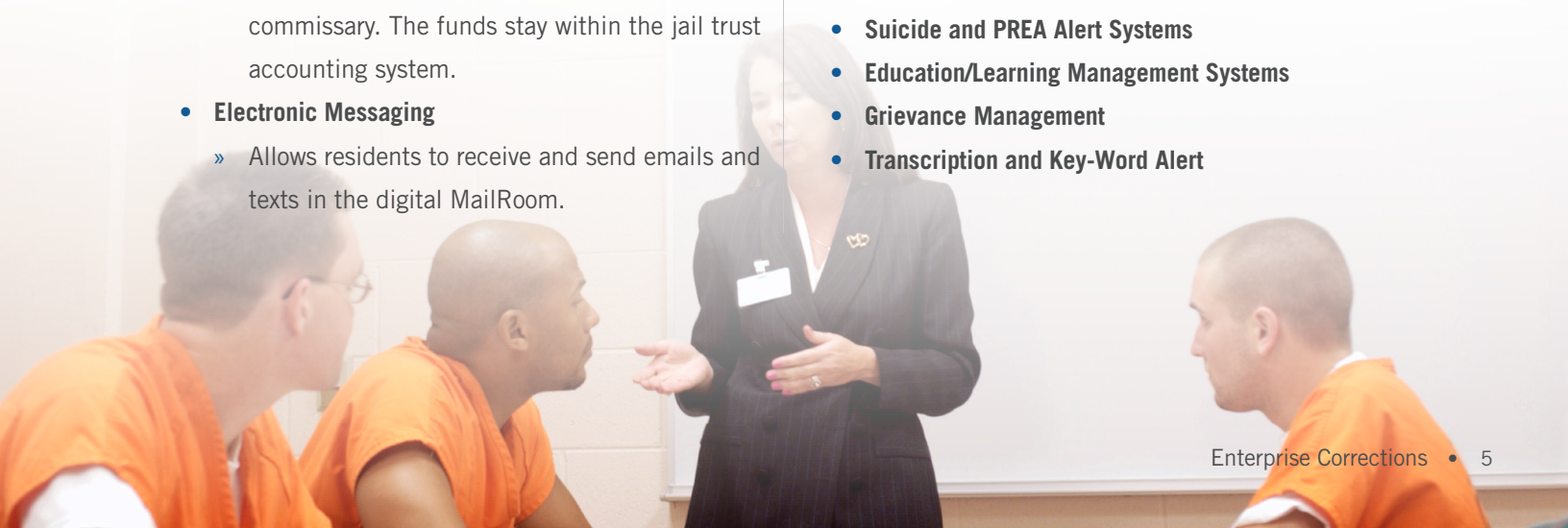
Resident Resources implements a streamlined method that brings residents into the modern world to stay connected with society, while still allowing the ability to monitor and maintain safety standards of the institution. Increased socialization and rehabilitation opportunities can be beneficial to residents' wellbeing along with improving cooperation and officer safety.

Resident Resources provides secure, dependable, and accessible resources for residents to keep them involved with society, while also providing innovative trust fund management and accounting, along with communication cloud-based technology solutions designed to be used in any facility management system.

Resident Resources designs, builds, and manufactures steel lobby and booking kiosk machines in the United States and offers lobby kiosks at no cost to your facility. Resident Resources also offers resident ordering and video visitation kiosks custom-designed for your facility.

Features:

- **Trust/Accounting Management**
  - » Debit Card Release Program: Allows residents to walk out the door with their funds loaded on a MasterCard debit card.
  - » 24/7 Online Deposits: CorrectPay helps deposit money for residents to use for commissary, phone time, scheduling a visit, or sending an electronic message.
- **Commissary Management Systems**
  - » Commissary Ordering Platform: Point-of-Sale System integrates seamlessly with your commissary provider or your own in-house commissary. The funds stay within the jail trust accounting system.
- **Electronic Messaging**
  - » Allows residents to receive and send emails and texts in the digital MailRoom.

- **Resident Legal Connection**
  - » Virtual conferencing and legal management allow residents to remotely conduct and sign depositions, marriage licenses, law enforcement interviews, and other legal documents electronically.
- **Onsite and Offsite Video Visitation systems**
  - » Revolutionizes resident communication with family and friends
  - » Reduces visitation processing time and eliminates possible security risks.
- **Medical Management**
- **Suicide and PREA Alert Systems**
- **Education/Learning Management Systems**
- **Grievance Management**
- **Transcription and Key-Word Alert**

Community Readiness

Thousands of individuals are released from imprisonment every day. Many people are incarcerated in unfamiliar cities, with no one to call, and without sufficient money in their pockets for a bus ticket back to their home city. Because many of these individuals lack a place to work or home to sleep, an inescapable recidivism cycle inevitably proceeds. Community Readiness looks to connect the dots and create a social hub for corporations, social/economic partners, and the authorities themselves to have one source to turn to that connects individuals with the services they need.

Community Readiness offers resources to incarcerated individuals in efforts to stop the cycle of imprisonment. These resources can provide a helping hand and better the lives of many individuals and their families.

Features:

- **Advocacy and Legal**
  - » Provides disability and legal help
- **Education**
  - » Programs and assistance; federal student aid
- **Emergency**
  - » Abuse, crises, and emergency contacts
- **Family and Community**
  - » Child resources, family support, and government services
- **Food and Clothing**
  - » Food banks (food stamps), clothing, and programs

- **Housing**
  - » Transitional and affordable housing
- **Financial**
  - » Government services, insurance, and financial assistance
- **Health**
  - » Mental health, substance abuse, and more
- **Personal Development**
  - » Professional and spiritual resources: YMCA, Habitat for Humanity, LGBT Hotline, NCF, Prison Fellowship, SAMHSA

"
Working with Tyler is knowing you have a partnership that helps you make improvements and become more efficient, enabling our day-to-day jail operations to be completely automated and safer."

— **Lt. Colonel**, County Jail, Georgia

Why Tyler Technologies

Tyler has a proven track record of automating processes, driving efficiency, and making jails more secure. Enterprise Corrections serves more than 450 jailing agencies that house tens of thousands of residents. Committed to your success, Tyler provides you with the most current technology available while protecting and extending your investment.

Knowledgeable Resources and Deep Expertise

Tyler has the financial stability and scale allowing us to invest in our products for the long term, including more than $48 million in R&D investment every year just to improve our products. We also attract the best people, utilize the latest technology, and implement best-in-class support and training systems. Our growing team of more than 600 dedicated staff and justice professionals has deep domain expertise in the public sector, and because we have had many successful implementations, we share best practices and knowledge to make your project more successful.

Benefits of the Cloud

Our cloud-based solutions provide additional benefits beyond standard on-premises software.

- **CJIS Compliance**: Reduces the burden and expense to bring your servers up to compliance
- **Saves IT Time**: Eliminates the need to manage servers, perform backups, and budget for and install new hardware
- **Predictable Costs & Scalability**: Makes budgeting easy and predictable while leveraging the latest technology
- **Disaster Recovery**: Protects critical data — all you need is a computer and an internet connection, and you're back to work

Tyler University: Improve Knowledge and Train New Staff — 24/7

Tyler University (Tyler U) offers valuable job-related training that Tyler clients can access 24/7, from any location with internet access using a personal computer or a mobile device. Tyler U reduces the time, effort, and cost associated with training your workforce by delivering comprehensive training curriculums tailored to your organization's needs based on Tyler's comprehensive

library of courses. The content is included in your maintenance agreement at no cost and is updated on a regular basis as part of Tyler's evergreen philosophy. Tyler U enables existing and new staff to take full advantage of Tyler solutions.

Tyler Community: Answers and Advice from Tyler Experts and Your Peers

Some of the most valuable knowledge about Tyler's products lies in the minds of our clients, as well as Tyler employees. These unique experiences and perspectives can benefit both users and Tyler staff, which is why we developed the Tyler Community — an online collaboration community filled with useful blogs, forums, libraries, and wikis.

CALL
972.713.3770

EMAIL
info@tylertech.com

VISIT
tylertech.com

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other.

By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 37,000 successful installations across more than 12,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations.

Tyler has been recognized numerous times for growth and innovation, including Government Technology's GovTech 100 list and Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at **tylertech.com**.

info@tylertech.com I tylertech.com

Empowering people who serve the public®