LICENSING   ENFORCEMENT   INSPECTIONS

State Regulatory Inspections

To ensure that workers and businesses are complying with regulatory requirements, state regulators must periodically conduct inspections, document the results, and track follow-up. Tyler's State Inspections application supports the inspection process to help you safeguard the health and welfare of the community, either as a stand-alone application integrated with your existing system, or as a component of a full Tyler State Regulatory Platform Suite implementation.

MANAGING THE REGULATORY INSPECTION PROCESS

The State Inspections application is ideal for regulatory agencies, boards, and commissions wanting to streamline and document the inspection process. From inspectors and compliance officers to team members processing applications and handling scheduling, the application's role-based functionality streamlines the back-office portion of the inspection process. Using the application, regulators can:

- Define mandatory and optional inspection steps.

- Develop a scoring system for inspections based on results.

- Schedule inspections for different dates, types, and inspectors.

- Configure conditional process flows and branching logic to allow on-site inspectors to capture inspections in real-time.

- Capture inspection notes and associate them with deficiencies or violations as well as with the overall inspection.

- Configure violation or regulation types to be associated with specific inspection steps in the field.

Initiate or complete an application process as a result of inspection findings.

SUPPORTED MODULES

- Field Inspector (mobile support)

- Analytics

- Regulatory Access

SERVING REGULATORS AT ALL LEVELS

Tyler Technologies currently works with regulatory clients ranging from large umbrella state agencies that support licensing, enforcement, and inspections for hundreds of license types to smaller offices and boards that support one license type (such as architects or pharmacists).

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For more information visit tylertech.com

KEY FEATURES

Flexible inspection workflow. The State Inspection application is ready to support most inspection processes out of the box. In addition, the versatile and extensible workflow engine can be tailored to your agency's specific business processes. For example, you can add different pre-defined plans of correction, which can then be associated with different kinds of violations.

Agencies that have adopted the full Tyler State Regulatory Platform Suite can also use inspection results in the State Licensing application to inform and automate parts of the license application process.

Interactive checklists. The application makes it easy to configure dynamic forms designed specifically for your inspection process. Forms and checklists can be designed using buttons, checkboxes, or free text comment boxes that map to regulation sets without any programming needed. This gives inspectors interactive checklists to use in the field on their mobile devices which map deficiencies to violation codes and regulation standards. Configurable conditional logic lets the forms adapt to information provided for a more streamlined experience.

Inspection scheduling. Scheduling functionality manages multiple inspectors' schedules, including the GIS information to make sure scheduled inspections are located along the most efficient route.

Mapping deficiencies to regulations. The application allows inspectors to tie deficiencies to the specific regulations that are being violated. This makes it easier to prescribe and track corrective measures that must be taken.

Role-specific security. The application features role-specific security (users who need access to the information and data can be given access) to protect information and data that should not be shared among some or all users.

Mobile support. When used with the Field Inspector module, the Inspections application supports on-site inspections, from mapping the routes to assigned inspection locations to enabling digital evidence collection.
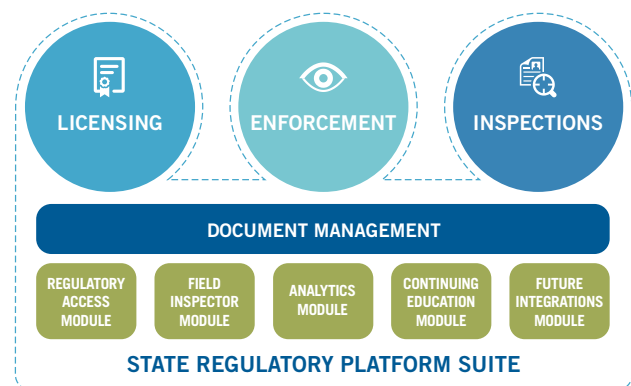
Media files such as photos, videos, and voice recordings capture on-site evidence which is streamed back to the back-office portion of the inspection system and indexed as part of the case file. In addition, licensee signatures can be captured directly on inspection forms through electronic signature capture. When no internet connectivity is available, the application can work offline.

THE TYLER STATE REGULATORY PLATFORM SUITE

Tyler's State Inspections application can be purchased separately and added to an existing regulatory system. For the most complete solution, however, the application is designed to be deployed along with the other applications and modules in Tyler's State Regulatory Platform Suite.

The components of the State Regulatory Platform Suite can be combined and configured to precisely support your processes as well as your legal requirements. This composable architecture allows you to deploy exactly what you need without having to pay for or maintain anything you don't.

All three of the State Regulatory Platform Suite's key applications, Licensing, Enforcement, and Inspections, come with full-featured document management functionality to handle markup, redaction, commenting and more, with planned integrations with third-party document management systems you may already be using.

LICENSING · **ENFORCEMENT** · **INSPECTIONS**

DOCUMENT MANAGEMENT

| REGULATORY ACCESS MODULE | FIELD INSPECTOR MODULE | ANALYTICS MODULE | CONTINUING EDUCATION MODULE | FUTURE INTEGRATIONS MODULE |

STATE REGULATORY PLATFORM SUITE

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