tyler
technologies

Payments

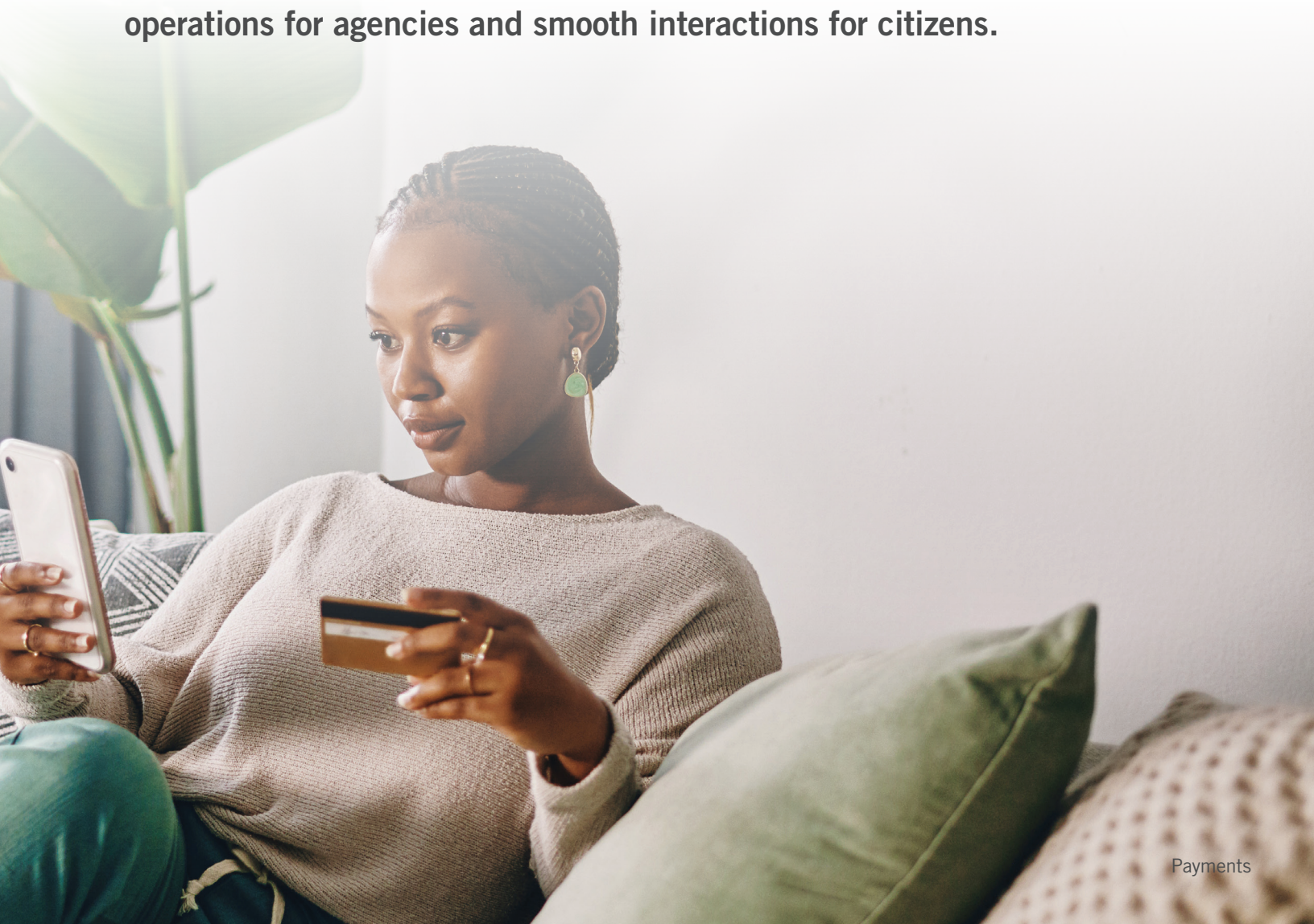COMPREHENSIVE GOVERNMENT PAYMENT SOLUTIONS

tyler one
a tyler portfolio

"Digital services are accessible 24/7, making it more convenient for people to conduct their business with government efficiently."

— **State of Hawaii,** Office of Enterprise Technology Services

Built for Government. Trusted by Citizens.

Built exclusively for government, Payments is a comprehensive and

trusted suite of solutions designed to simplify payment processes

and provide secure, flexible, and scalable payment offerings to local,

state, and federal agencies. Intuitive technology and superior service

provide value at every point of the payments life cycle to ensure **efficient**

operations for agencies and smooth interactions for citizens.

A Powerful, Scalable Government Payment Platform

Tyler's payment solutions are modular and highly configurable to meet the needs of each government entity — today, tomorrow, and for the long term. Because the landscape of payment processing is always evolving, we are continuously innovating. We anticipate the future needs of government and the expectations of residents and enhance our solutions accordingly.

No matter where your organization is in its payments journey, Tyler Technologies delivers the technology you need to effectively capture revenue, improve customer interactions, and simplify payment operations.

Merchant Boarding	**Electronic Bill Payment and Presentment**	**Payment Capture and Processing**
Card-Present Solutions	**Checkout Portals**	**Shopping Cart**
Invoicing	**Disbursements**	**Reporting**
Reconciliation	**Administration and Transaction Management**	**Analytics and Visualizations**

Empowering Agencies to Improve the Customer Experience

Whether it's a matter of convenience, technology capabilities, lack of access, or generational preference, Tyler understands there's no single payment method, channel, or type that meets the needs of all residents. Our payment solutions provide something for everyone to ensure a familiar, frictionless interaction with government.

PAYMENT METHODS

Credit or Debit Card	Digital Wallet	Electronic Check/ACH	Cash

PAYMENT CHANNELS

In-Person, Over the Counter	Online	Mobile	Contactless	Text	Interactive Voice Response

PAYMENT TYPES

One-Time Payment	Stored Payment	Scheduled Payment	Recurring Payment

Payments

Our Payment Solutions Empower Government to …

Manage Revenue Across an Organization

Easily handle any payment regardless of revenue source, including point of sale or online payments. Native integration with Tyler billing or cashiering systems, as well as industry-leading tooling to automate integration with third-party billing systems, enable government organizations to save valuable time and resources.

- Accept payments from any system that generates an invoice, including utility bills, traffic citations, property taxes, and licenses and permits.
- Leverage custom and flexible forms to accept any type of miscellaneous payments, such as donations, recreation fees, library memberships, etc.

Simplify Reconciliation

Reconciliation can be complex and time-consuming for any government entity. Tyler's payments platform simplifies this process by offering an administration portal that allows governments to view payment activity across an organization, define batch close times, get an at-a-glance look at reconciliation status, and drill in for more information.

Maximize Payer Adoption

Digital payments benefit both government and constituents. With flexible payment options, constituents can choose when, where, and how to interact with government, while governments benefit from increased capacity to focus on tasks that can't be automated or performed online. Tyler can help maximize community adoption of e-payment solutions.

- Partner with dedicated Tyler staff for civic outreach strategies and templated marketing materials, including bill inserts, flyers, and social media graphics.
- Enable uers to pay as a guest or register for an account to access historical information.
- Empower customers to make a payment 24/7/365 from any device.

Manage Security

Government entities have enough on their plates without having to worry about the costs and risks associated with security compliance. Tyler ensures the payments made to your government are secure and meet industry standards.

- Tyler is a Level 1 PCI/PA-DSS compliant registered payment facilitator.
- We manage all aspects of the payment process, allowing government entities to maintain a single-vendor relationship and reduce the number of entities required to handle sensitive citizen, business, and payment-related information.

A Trusted Payment Partner for Government

Tyler Technologies is proud to deliver the comprehensive payment technology you can rely on to efficiently capture revenue, manage citizen expectations, and drive government forward.

Dedicated Focus

We leverage more than 25 years of industry experience to deliver payment solutions that are secure, intuitive, easy to use, and purpose-built for government.

Experience You Can Depend On

Tyler's solutions are used to process more than 450 million transactions annually, representing nearly $29 billion in payments.

A Payment Solution for All

With 7,000 clients across the U.S., our payment solutions are successfully deployed in every government domain — from small towns and large metropolitan areas to state enterprises and federal agencies.

"Tyler's payment solution communicates directly with our Tyler ERP solution in real time, allowing our specialists to see transactions immediately and creating efficiencies in our daily processes."

— **City of Monroe,** Ohio

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 37,000 successful installations across more than 12,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler was named to Government Technology's GovTech 100 list five times and has been recognized three times on Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at **tylertech.com**.

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Empowering people who serve the public®