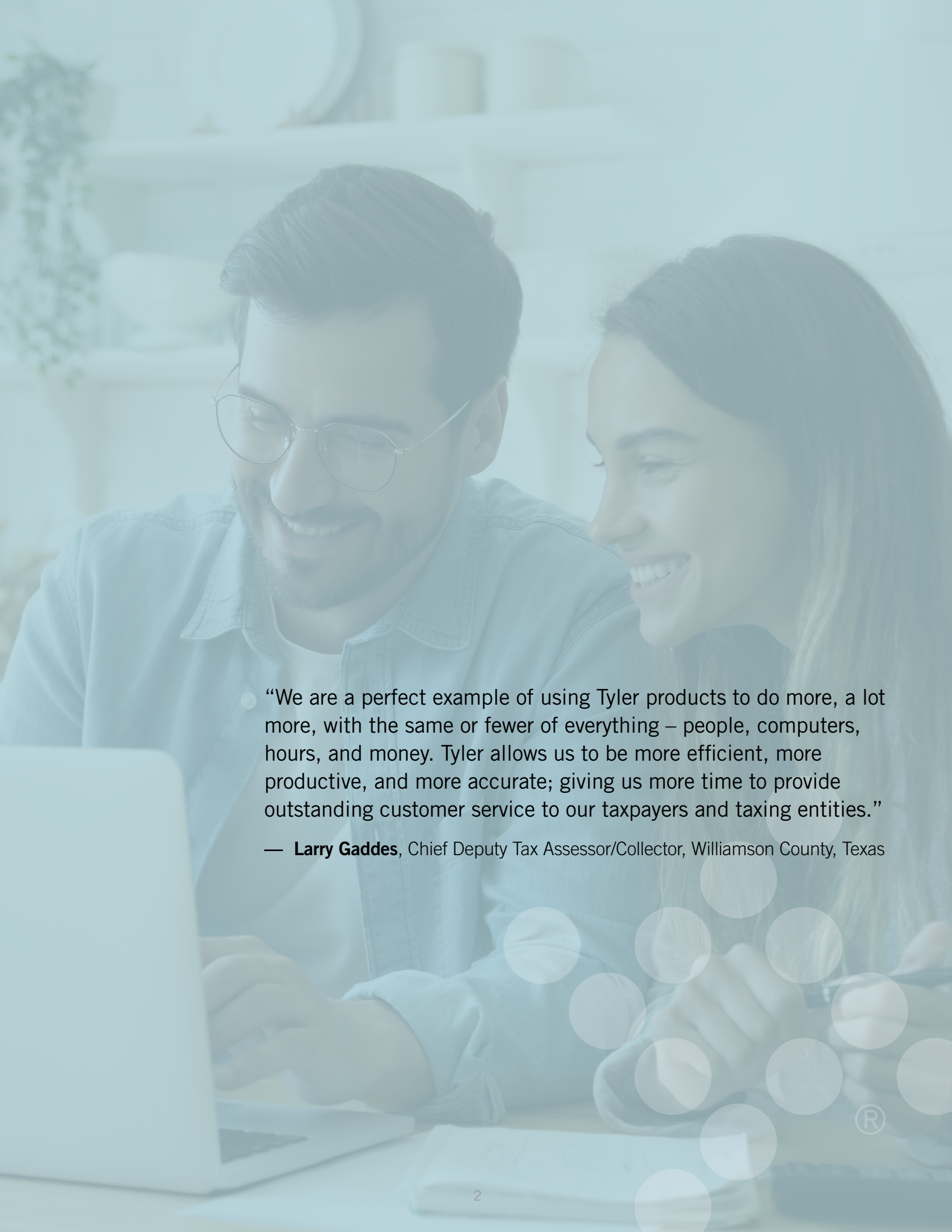




**PROPERTY & RECORDING
SOLUTIONS**

Tax Billing & Collections

Powerful and Efficient
Software Solutions for Fair
and Equitable Taxation

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- A man with glasses and a beard, wearing a light blue button-down shirt, is sitting at a desk and looking at a laptop. A woman with long dark hair, also smiling, is sitting next to him, looking at the same laptop. The background is a bright, out-of-focus office or home workspace. The entire image has a light blue tint.
- “We are a perfect example of using Tyler products to do more, a lot more, with the same or fewer of everything – people, computers, hours, and money. Tyler allows us to be more efficient, more productive, and more accurate; giving us more time to provide outstanding customer service to our taxpayers and taxing entities.”

— **Larry Gaddes**, Chief Deputy Tax Assessor/Collector, Williamson County, Texas

Why Trust Tyler?

Tax Billing & Collections Solutions

Enterprise Property Tax

Enterprise Revenue Management

Property Tax Management Pro

Property Tax Pro

Treasurer Plus

Tax-Wise

eFile & Serve

Local government budgets across the nation rely on fair and equitable property assessments, along with timely taxation and collections. However, your office is always busy, your budgets are tight, your staff is often overwhelmed, and the software and processes you're using may be antiquated. Making work more challenging, you also have minimal time and resources to deal with the manual effort of paper reporting, data entry, manual billing and collections, and customer support. We've been in your shoes, and we can help.

We've been the pioneer, innovator, and leader in the appraisal and tax industry since 1938. Tyler is comprised of individuals with extensive firsthand experience, and we pride ourselves on our commitment to client success. Tyler's tax billing and collections solutions support clients at various levels of operations — city, county, and state offices — helping to manage all aspects of the entire tax billing and collections process.

With extensive industry experience, Tyler has empowered individuals and agencies serving in the public sector with leading tax billing and collections solutions. Our elite solutions for tax billing and collections are second to none and can tackle your office's toughest challenges from processing delays to mass receipting and cashiering. Today, we continue to grow and offer revolutionary software and services to boost the efficiency, accuracy, and performance of organizations across the nation.



Solutions Built to Handle It All

With intuitive navigation and processes, our highly efficient tools simplify the tax billing and collections operations for you and your office and work seamlessly with other Tyler solutions. Our powerful solutions operate at various levels of local government, assisting offices with specific applications designed to handle the unique processes and requirements associated with individual business needs. Tyler's tax billing and collections solutions have assisted tax and collections offices in producing more than 29 million tax bills annually, and our applications include capabilities for property tax billing, accounts receivable, payments and cashiering, delinquency, excise, registrations, document management, electronic filing, and more.

Revenue Management Reinvented

Taxpayers want mobile payment options, online access to information, and great customer service. With Tyler, your office can provide a valuable, transparent communication tool that benefits your constituents, your jurisdiction, and your office staff. You can track requests, handle payments, produce and distribute reports, and access critical information at a glance, while taxpayers can use remote access and online payment features to reduce in-person transactions. It's time to take back your productivity and eliminate the headaches from manual estimate creation, payment delinquency, cashiering challenges, transaction processing delays, and antiquated software.

Simplify Operations Across Offices

By integrating our tax billing and collections solutions with other Tyler solutions, you can streamline data sharing and workflows for accurate, efficient operations. Bring together existing Tyler or third-party data to eliminate data entry, enhance reporting accuracy, control and monitor tax revenue, track delinquent taxes, and uphold fair and equitable taxation. Overcome your biggest challenges by putting one of our fully capable solutions to work for your office.

We Value Your ROI

Our partnership goes beyond the sale and well after implementation. We're dedicated to providing you with the tools and services you need to overcome your biggest challenges, and we proudly offer you the necessary support to do so.



Evergreen – Our evergreen philosophy to product upgrades means a return on your investment that is unrivaled in the industry. Tyler is committed to continuous improvement and long-term client success. As our solutions evolve with new features and technology, our clients benefit by receiving updates as part of their annual maintenance or SaaS agreement — ensuring they have the software and technology they need today and for years to come.



EverGuide – Our EverGuide® initiative offers continued training and support options after implementation so you can capture the full benefit of your investment. When software updates arise or staff changes, we'll step in to support your operations along the way.



Cloud Computing – In today's ever-changing business landscape, the option to use cloud-based solutions offers the same efficient and secure software accessible via web browsers without additional hardware or resource headaches. This allows you to avoid expensive IT costs, access information in the event of a disaster, and achieve greater ROI with a limited budget.



Mobility – Information must be readily available at our clients' fingertips, wherever they are — in the office, the neighborhood, and on the street. Whether through assessors using tablet software or collectors using mobile payment options, we offer smart mobile solutions for agility and efficiency on the go.



Citizen Transparency – We're constantly looking for ways to improve information access for citizens — providing reliable, real-time property and tax data that's easy to reach using a web browser from any device. This enables constituents to quickly engage with your office and remain in the know.



Paperless – Identifying ways to improve productivity and reduce paper are goals we share with our clients. Reducing paper means automating processes, converting documents to electronic files, and streamlining workflows — all within the functionality of our solutions.



Open Data – As your operations and citizens demand access to information at a moment's notice, and as offices enhance their infrastructures with technology, the need for open data is more urgent than ever. Our solutions employ a secure, agile, and powerful open data exchange that gives you and your office the opportunity to thrive instead of being trapped by software limitations.

Powerful Tax Billing & Collections Solutions

It's not about technology for technology's sake. It's about anticipating and responding to specific needs, building thriving communities, and empowering offices to deliver better and faster assistance to their populations. Our full-cycle solutions give you and your staff the ability to do more with less effort. More access to information. Greater transparency. Reduced costs. Minimized paper waste. Secure data that's easier to manage and maintain. Better workflows. Faster results. Less wasted time. A happier and more productive staff.

Core Capabilities

Tyler's tax billing and collections solutions provide comprehensive, tightly integrated and easy-to-use tools ensuring timely and efficient processing of bills, payments, property and party information, and more. Tax and collections offices are able to track, monitor, and manage the entire property tax billing, collection, and distribution process — from data import to tax calculation to printing bills and collection.

Designed to streamline repetitive tasks, maximize efficiencies, and organize complex data into useful and manageable information, Tyler's scalable and adaptable solutions offer highly configurable environments to meet the changing needs of tax and collections offices of any size and deliver convenience to constituents.



View real-time insights into business processes for strategic decision-making and improved operational efficiency.



Manage the entire tax billing and collection process from data import and bill generation to disbursement and collections.



Rely on comprehensive reporting and integrated payment processing services to handle all day-to-day activities.

“The great thing about Tyler’s software is it’s something that everybody can use. It’s user-friendly and it can be developed based on the unique processes the user takes on.”

— **Desiree Trujillo**, Computer Information Specialist, San Miguel County, NM



About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate efficiently and transparently with residents and each other. By connecting data and processes across disparate systems, Tyler's solutions transform how clients turn actionable insights into opportunities and solutions for their communities. Tyler has more than 40,000 successful installations across nearly 13,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler has been recognized numerous times for growth and innovation, including Government Technology's GovTech 100 list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at tylertech.com.

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