

# Find Information Fast With Tyler Search

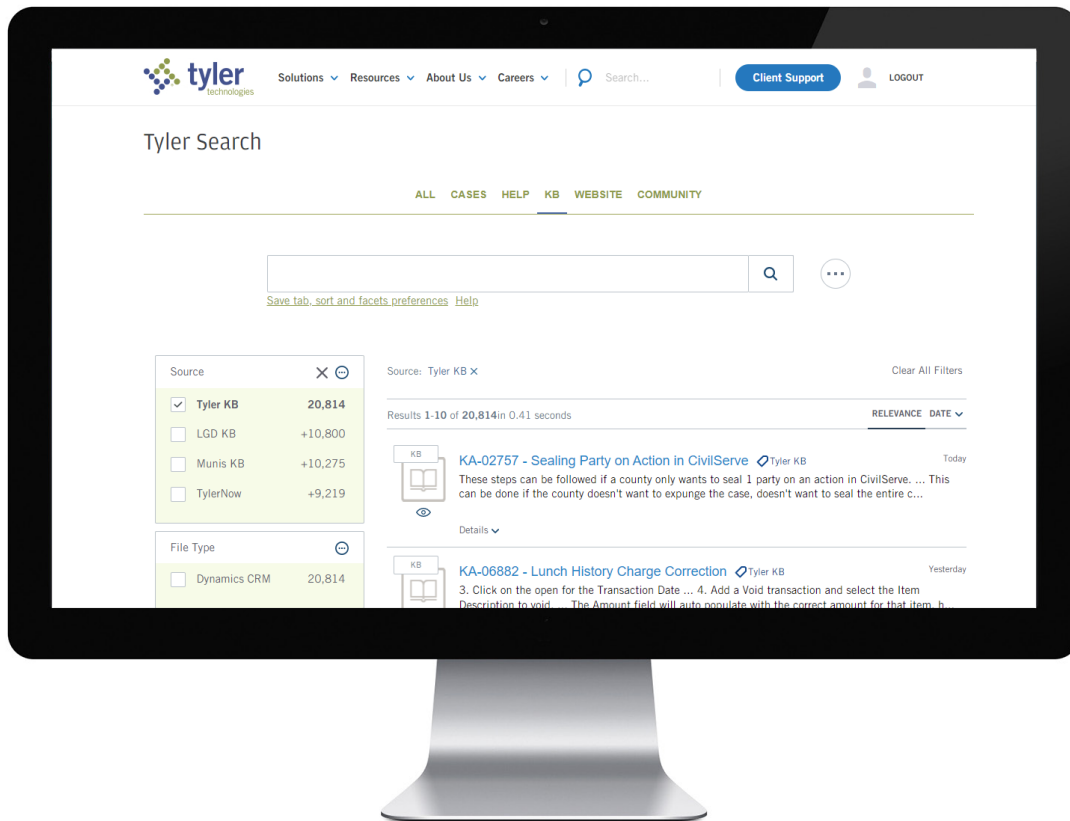
Tyler Search is a knowledge-base search engine that puts information right at your fingertips.

Available 24/7, Tyler Search saves you time by letting you search multiple sources of information simultaneously from one interface.

Instead of opening multiple windows and searching multiple places to find information regarding Tyler products, Tyler Search looks through sources, such as your online support incidents, Tyler Community, TylerTech.com, and the Courts & Justice knowledge database, all at once to find the answers you need. You can also share those answers with colleagues who may need access to that information as well.

## FEATURES

- **Save Time:** Search multiple sources of information at the same time from one interface
- **Find and Share:** Smarter searching delivers relevant information quickly that you can share with colleagues
- **Learn:** Get answers to previously asked questions when you submit a support request



Search provides a comprehensive knowledge base for you to find information.

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For more information visit [tylertech.com](http://tylertech.com)

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## SEE MORE RELEVANT RESULTS WITH EVERY SEARCH

Tyler Search leverages machine learning to provide more accurate and relevant results for the topics you and other users search. Artificial Intelligence analyzes these search patterns and uses that information to serve up results that are likely relevant to your query.

Tyler Search also takes note of the answers that users select, so when others ask the same question, the previously selected article(s) will be closer to the top of the search results because the AI already knows that the information has been helpful to others. Since Tyler Search leverages what your peers and colleagues find useful, you'll save time by not looking too long to find the answers you need.

## HOW CAN I FIND TYLER SEARCH?

You can access Tyler Search by clicking the Search Now link from your Client Support page. Also, Tyler Search is available when you submit a new support case. As you begin to fill in your support request, Tyler Search will suggest articles that may answer your query.

Home • Client Support • Enterprise Justice Support

## Enterprise Justice Support

*powered by Odyssey*

Welcome to Enterprise Justice Support. Where would you like to go today?

**Tyler Search**

Tyler Search delivers relevant information fast by searching several repositories while using intelligent insights — the more you search, the more the results improve.

**Learn more about this tool:**

- Watch a short video
- Download the Quick Reference Guide

**Search Now**

**Tyler Community**

Find answers, access documentation, connect with peers, and gain insight by participating in our 24/7/365 user-driven support community.

**Access Community**

Simple, functional product names are here for several Tyler products. Visit our [FAQ page](#) for more information.

### Contact Enterprise Justice Support

**SUPPORT HOLIDAYS**

- New Year's Day
- Martin Luther King Jr. Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Day