

Document Pro Document Alert



PREVENT FRAUD

Automated email alerts let constituents know if documents are recorded using their information.



TRACK PROPERTIES

Constituents can keep an eye on specific properties of interest.



INCREASE REVENUES

Alerts are free but access to images requires a paid subscription with the county.

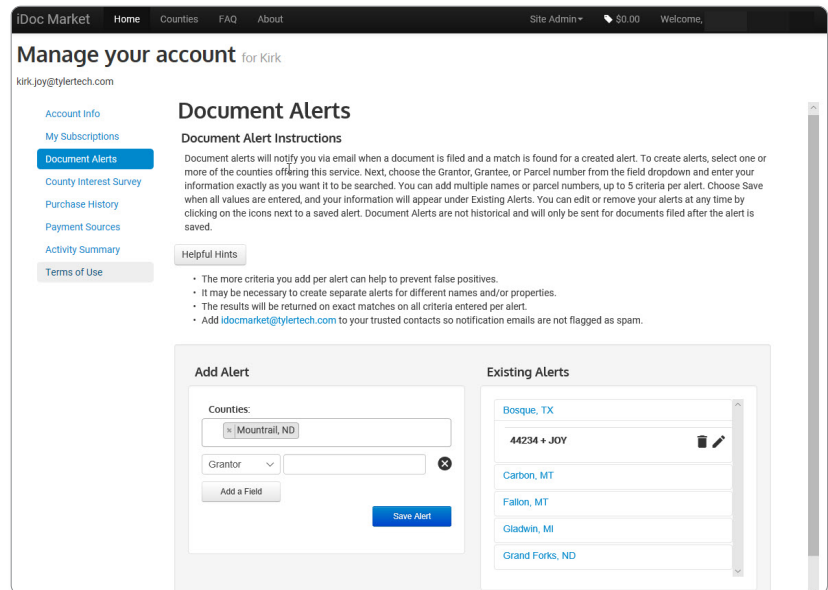
The Document Alert feature in Document Pro™ makes it easy for your recording office to keep constituents informed of when documents are recorded using their information. The solution generates and sends automated email alerts detailing the recordings, which can then be used by your constituents to determine whether acts of fraud have been committed or if the recordings are valid. In addition to protecting against identity theft and fraud, Document Alert simply gives constituents a way to follow activity related to properties of interest.

Constituents can sign up for and manage their alerts within iDoc Market — Document Pro’s citizen self-service solution. Having the iDoc Market solution in place in your county is required before you can take advantage of Document Alert. An additional license for the Document Alert feature is also required.

KEY FEATURES

- Recordings are verified on a nightly basis, triggering the creation of automated email alerts detailing potential fraud situations.
- The alerts are offered at no charge to constituents, increasing transparency and goodwill within your county.
- Email alerts can be configured based on name or parcel number within a constituent’s iDoc Market account.

...continued on back



Document Alert Setup Screen

- Constituents have the ability to view indexed information for the recorded document in question, or an image of the actual document if they have a paid subscription with the county, by clicking the hyperlink within their automated email alert.
- Tyler handles the collection of any subscription fees and reimburses your office.
- Automated alerts can be set up across multiple jurisdictions, as long as those jurisdictions utilize iDoc Market.
- Detailed alert history located within iDoc Market allows constituents to look at previous alerts and use hyperlinks to view images of the recorded documents.

DOCUMENT ALERT MATCH

The alert you set up in idocmarket.com was matched for document #682399 on 12/2/2020 in Grand Forks County, ND.

Alert Details:

Grantor: LUCY ATHOME

Click the link to view the document: Click [here](#) to view the document information.

A subscription purchase may be required to view the details of the document. Please reach out to the County directly for questions regarding the document and its contents.

Thank you for using iDocMarket!

Do not reply to this email. If you have any questions, please contact docsupport@tylertech.com.

Document Alert Email Alert