Automate the Issuance and Processing of Marriage Applications and Licenses

Today, your constituents expect more opportunities to interact with your recording office remotely — it's what they're used to in their everyday lives. This includes when it comes time to apply for a marriage license. They want to skip unnecessary visits to your office and complete as much of the process as they can online. Give them that ability by implementing Tyler Technologies' Records Public Access application and its eMarriage module.

Tyler's eMarriage module automates many of the steps involved in issuing and processing marriage applications and licenses. Constituents can quickly and easily complete their application online and submit it electronically to your office. Your staff can then review and process the incoming applications and issue the resulting marriage licenses faster than if using a strictly paper-based process.

RELY ON TAILORED APPLICATIONS TO FIT YOUR NEEDS

When it comes to setting up your county's online marriage application, you can rely on Tyler's industry-leading best practices and years of experience. Our team will work with you to ensure all state mandates are met and all required and optional fields are included. We'll also help you tailor instructions that walk your constituents through the entire process. You even have the opportunity to include links to third-party websites, such as premarital class providers, to offer your constituents additional marriage resources.

STREAMLINE WORK INTERNALLY

Once someone fills out and submits a marriage application on your citizen self-service website, it automatically flows into your Enterprise Records Management solution for processing. Since the data is already there electronically, there is no need to re-enter or retype information. This makes processing an application much more efficient and saves your staff time. Your staff can simply verify all the fields have been filled out correctly and continue. Once accepted, all forms required for completing and registering the marriage are automatically generated.

As an added public service, you can even send out autogenerated letters to constituents to remind them to return their completed marriage certificates to your office. And, built-in reporting of your applications and finances simplify your tracking efforts.

DELIVER A BETTER EXPERIENCE

Your constituents will appreciate the convenience and ease of an online marriage application process. Records Public Access and its eMarriage module offer a mobile-friendly experience, so they can fill out the form on their personal computer or phone, at home or on the go. While filling out the forms, constituents can toggle between multiple languages and see a preview of the actual forms to ensure everything is accurate before submitting.

When ready, they can choose to pay online with a debit or credit card — if your office uses Tyler's integrated payments solution — or pay in person in your office. Finally, once the application is submitted, they will receive a confirmation number for reference should any questions arise.

In addition to making it easy to submit marriage applications, the eMarriage module also simplifies the process of requesting certified copies of existing marriage certificates. Constituents can request a certified copy and pick it up or have it mailed to them in a few short steps.

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For more information visit tylertech.com

TRUST IN TYLER'S TECHNOLOGY

Streamlining tasks and better serving your constituents can be difficult without having the right tools in place. It's important to have modern, reliable software to support the needs of your office, especially in finding new ways to save time and effort when issuing and processing marriage applications and licenses. You can trust in Tyler to support your needs, simplify your processes, and grant you an unparalleled level of access and control.

Tyler's evergreen philosophy, coupled with our EverGuide® initiative, means you'll experience a return on your investment that is unrivaled in the industry. As our solutions evolve with new features and technology, you benefit by receiving updates as part of your annual maintenance or SaaS agreement — ensuring you have the software and technology you need today and for years to come. And, through EverGuide, you have access to training and support that ensures you are maximizing the use of your software and are on course for continued success.

Trust in Tyler for secure, modern, and reliable marriage application and license capabilities.

WHY TYLER?

With Tyler's Enterprise Records Management software, you can tackle your jurisdiction's most complex recording challenges. Transform the efficiency and productivity of your recording office with a fully integrated software solution. You can access all the tools you need within a single, unified system with features that ensure efficient workflow, indexing, redaction, retrieval, imaging, cashiering, and more.

A market leader for more than 40 years, our software remains the industry's most reliable and stable solution with installations across 27 states. Each year, our software helps recording offices process almost 14 million documents — more than half of these are processed efficiently online.

Whether you need to streamline your recording operations, provide transparency to the citizens you serve, improve customer services, or modernize your software, Tyler sets the standard as the trusted source for records management solutions.

Want more information?

Contact us to learn how our industry-leading solutions for local government can empower you.

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Empowering people who serve the public®