Enterprise Fire Field Mobile

powered by New World™

REMOVE THE UNKNOWN FROM A FIRE RESPONSE

public safety
a tyler portfolio

Significantly Reduce the Unknown With Enterprise Fire Field Mobile

Enterprise Fire Field Mobile is an intelligent mobile app that helps crews know more in transit. With its ability to read text and understand spoken commands, it acts as another member of the crew when first responders are racing to an emergency and need access to mission-critical information. Plus, this mobile app intuitively knows:

- Everything the department knows about the location
- Who each user is based on their role
- Where each user is located
- What they'll need on their way
- When every responder will get to the scene
- What's happening next
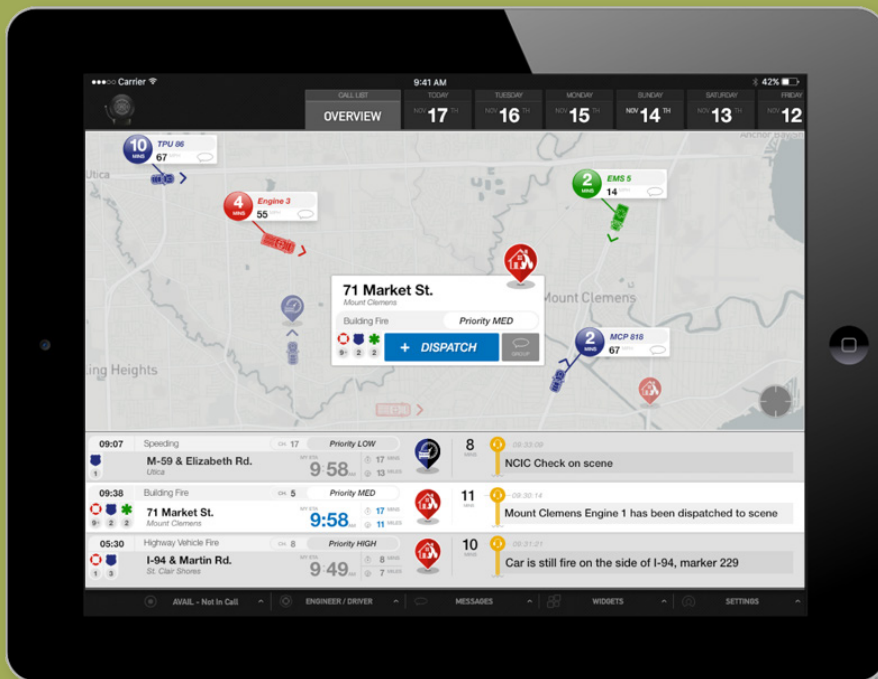
Crews can see where responders are located and when they will arrive
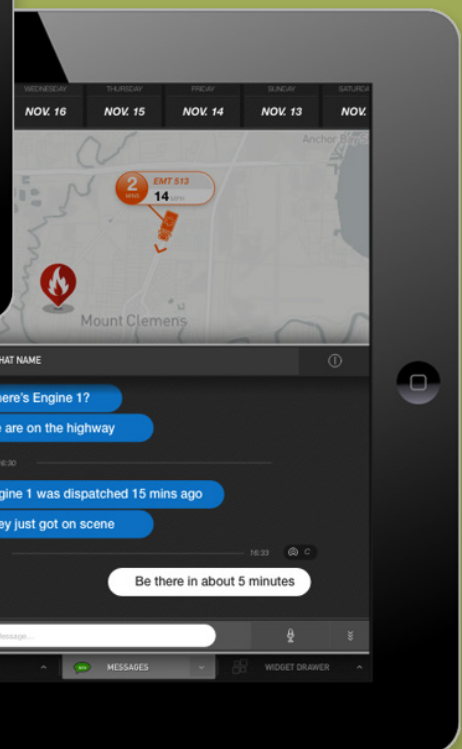
Arrive More Prepared With Enterprise Fire Field Mobile

Access preplans from the road

Instant access to mission-critical information
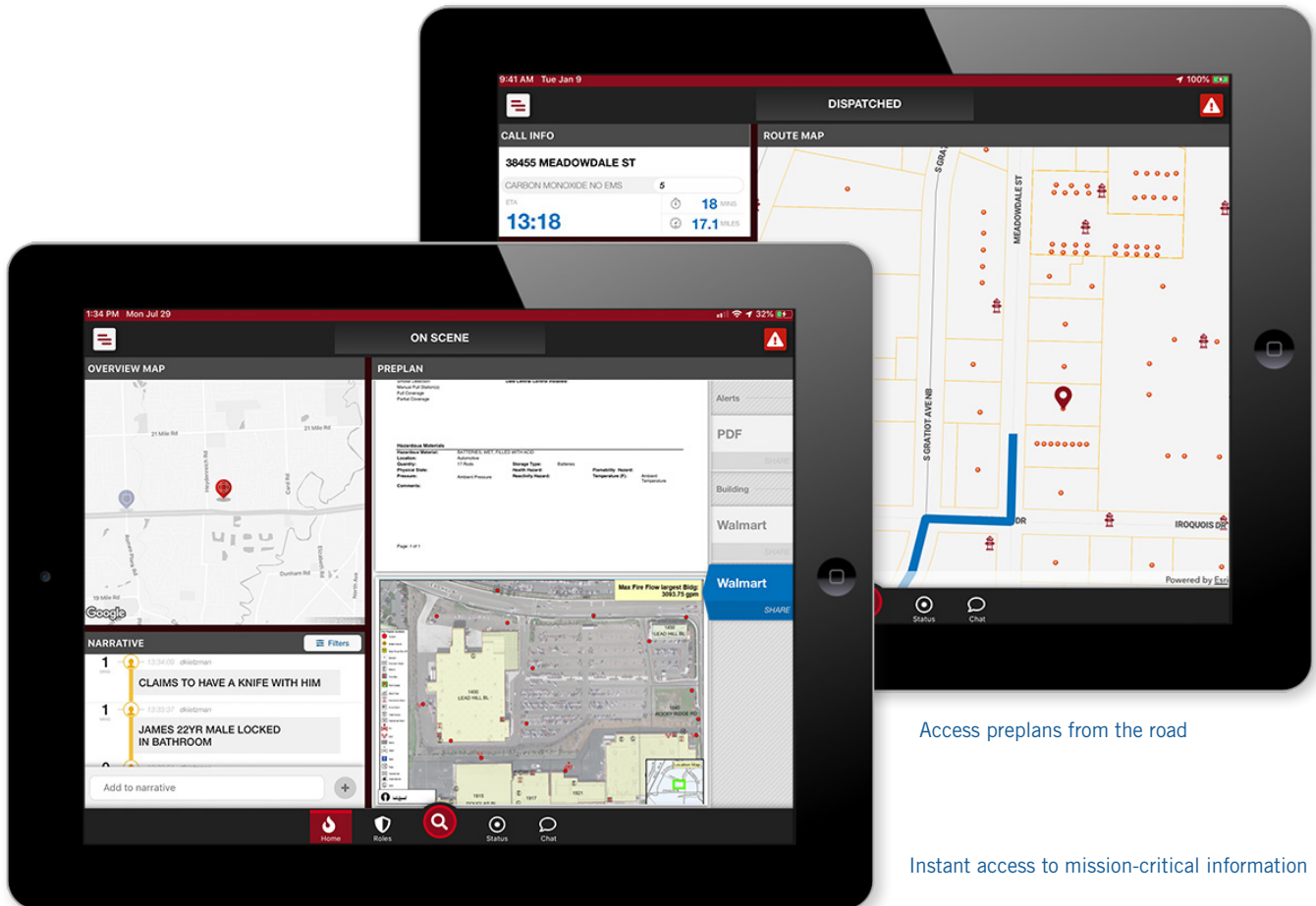
Prepare Attack Plans Before Arrival

Enterprise Fire Field Mobile is a mobile app designed specifically for licensed users of Enterprise CAD from Tyler Technologies. This app puts mission-critical information at the fingertips of fire crews, including the incident commander, engineer, firefighters, and even the battalion chief driving separately to the scene.

This accessible information includes the call type and location, the best route to get to the call, alerts regarding people and locations, and access to preplan information. Its portability ensures fire crews have instant access to information no matter where they are in their response.

Enterprise Fire Field Mobile also provides all users with access to updated, real-time call narratives and secure messaging between everyone involved in the response.

Because Enterprise Fire Field Mobile can read text to users, include a call's narrative, and understands spoken commands, users remain hands-free without sacrificing communications. That means when fire crews need to change their status or send a message, the app informs others for them.

See More Before Arrival With Enterprise Fire Field Mobile

With street view built into the app, users can see the building or structure involved in the call for service along with the surrounding area while in transit. This makes it easy to spot the building they are looking for and allows users to see where doors, windows, and other points of entry may be with technology that fits right in their hands.

Fire departments can also use their existing ESRI® maps from Enterprise CAD to view their own map layers and GIS data in Enterprise Fire Field Mobile. This ensures that the geo-verification of addresses and routes are correct and contain the most up-to-date routing information. It also allows for dispatchers and fire crews to view the same map, which aids in communication and accuracy.

With the capabilities available on the mobile app, fire crews know where they are, what they need on the way to the incident, and when they'll get there. They can also access information they need in an instant.

Why wait to arrive at the emergency, when much of the preparation can be done on the way?

With Enterprise Fire Field Mobile, incident commanders can coordinate with the crew and point them to the information they need, so attack plans are even more thorough and effective. Firefighters stay safer, citizens are better protected, and communities experience less property damage.

Features Available in Enterprise Fire Field Mobile

Chat: Securely chat with other users in the system. This could be other officers, sergeants, or dispatchers using mobile apps, Mobile, CAD, or Records.

Mobile Dispatch: Get all the details of a CAD call while dispatched. This includes narratives or call notes, alerts, floor plans, street view, routing with turn-by-turn directions, and more.

Call List: View all active CAD calls and details about each.

Create Call: Create a CAD call from the field; this is most commonly used for traffic stops.

Unit Status Monitor: View all other units that are online and their statuses from CAD.

Mapping: See the incident location, best route, location and ETA of other responding units. Supports ESRI mapping and street views.

Emergency: Ability to send a system-wide emergency that will notify all users of your information and location.

Change Status: Change your status in CAD from your phone, so your dispatcher can know if you're en route, on scene, or busy.

Day/Night Mode: Visual support for a darker night theme or lighter day theme.

Notifications: Receive dispatch notifications, chat messages, and status changes on your phone or smart watch.

Personnel Accountability: Monitor apparatus and personnel assigned to the call from anywhere. Alert notifications will go off at specific intervals, letting you know when to check in with those on scene.

Self Dispatch: Dispatch yourself to an active call using your phone, watch, or tablet.

Imagine
removing the unknown
from a fire emergency response

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 37,000 successful installations across more than 12,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler has been recognized numerous times for growth and innovation, including Government Technology's GovTech 100 list and Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at **tylertech.com**.

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