

Enterprise Law Enforcement Records

powered by New World™

A COMPREHENSIVE, RELIABLE, AND INTEGRATED SOLUTION



Leverage Data to Improve Operations

Law enforcement agencies generate vast amounts of information every year. This information needs to be sorted, analyzed, and stored by a comprehensive law enforcement records management solution.

Enterprise Law Enforcement Records by Tyler Technologies does all of this with its unparalleled role-based functionality, integrated workflow, analytic and visual display of data, modern technological foundation, and capabilities to serve multiple jurisdictions.

Enterprise Law Enforcement Records contains a powerful set of configurable modules that provide the tools and repository for agencies to:

- **Capture, process, analyze, and act on collected data**
 - » Enterprise Law Enforcement Records provides robust tools to access data on cases, incidents, persons, buildings and businesses, vehicles, property, citations, crash reports, and more.
- **Share mission-critical data between applications with fully integrated workflows**
 - » Data is shared across all roles and functions, so users always see the information they need.
 - » Integration capabilities help users view real-time information, so decisions can be made and work is completed quickly and effectively.
 - » Data is shared between public safety applications and across modules within Enterprise Law Enforcement Records.
- **Leverage analytic capabilities to improve safety of first responders and the community**
 - » Command staff, records administrators, crime analysts, detectives, and law enforcement officers can utilize the robust reporting and search tools within Enterprise Law Enforcement Records to help reduce and prevent crime.

Enterprise Law Enforcement Records maintains this ease of use, intuitive workflow, and functionality to meet the needs of agencies of all sizes.

In addition, with its scalable architecture, Enterprise Law Enforcement Records meets the demands of large agencies in terms of volume and performance, which ensures the integrity, security, and auditing of information.



Improve Efficiency With Role-based Functionality

In every law enforcement agency, records management systems have numerous users who all have different needs. This includes the records personnel handling day-to-day operations, command staff looking at the big picture, patrol officers needing instant access to mission-critical information, and IT staff supporting the system.

Role-based functionality in Enterprise Law Enforcement Records offers each user a unique experience based on his or her role and the information needed. With this solution, each user's experience is tailored to show the information needed for his or her role on search pages, dashboard visualizations, and work queues.

With Enterprise Law Enforcement Records, users can show and hide fields, allowing users to track the information that their agencies need while preventing distraction from unused fields, thus improving overall workflow. Sections of forms can be re-ordered, allowing for most important or most common sections to appear at the top.

In addition, Enterprise Law Enforcement Records offers role-specific pages, which allows detectives to manage their cases and supervisors to manage workloads of groups and review productivity.

Agencies can create their own user-defined fields, which empowers users to track, report, and act on information that is most important to their role and agency. This is possible as all data entered into these fields is fully searchable in Enterprise Law Enforcement Records. This helps agencies save time, improve awareness of critical information, and make better informed decisions.

The screenshot displays the 'My Cases' interface. At the top, there is a search bar and navigation icons. Below the search bar, there are three status indicators: 'Newest Assigned: 2018-00017110', 'Most Recent Activity: 2018-00017110', and 'Overdue Activities (2): 2018-00099020, 2018-00017110'. The main section is titled 'My Cases' and includes a search input field and a table of results. The table has columns for Case Number, Notification Type, Case Status, Occurred Incident Type, Activity Type, and Activity Status. One case is expanded to show detailed information, including Occurred From Date/Time, Occurred Through Date/Time, Occurred Location, Case Status Date, Disposition, Disposition Date, Exceptional Clearance, Exceptional Clearance Date, Assigned To, Activity Owner, Assignment Date, and Assignment Time.

Case Number	Notification Type	Case Status	Occurred Incident Type	Activity Type	Activity Status
> 2018-00017110		Open	Assault	Evidence to Lab	Active
▼ 2018-00099019		Open	Burglary		
Case Details for 2018-00099019:					
OCURRED FROM DATE/TIME	OCURRED THROUGH DATE/TIME	OCURRED LOCATION		CASE STATUS DATE	DISPOSITION
04/04/2018 17:02:50		439 S SCHUYLER AVE, Kankakee, IL 60901		04/13/2018	
EXCEPTIONAL CLEARANCE	EXCEPTIONAL CLEARANCE DATE	ASSIGNED TO	ACTIVITY OWNER	ASSIGNMENT DATE	ACTIVITY STATUS DATE
		1191 - Olson, Joe		07/09/2025	14:43:14
Case Notes + There are no case notes for this record.					
Activity History + There is no activity history for this record.					
> 2018-00099020		Open	Burglary	Follow Up	Active
> 2018-00011158		Open	Assault		
> 2018-00099021		Open	Burglary		
> 2018-00099018		Open	Burglary		
> 2017-00003334		Open	Homicide		

Role-specific information for detectives is shown in this image of My Cases in Enterprise Law Enforcement Records.

Fully Integrated Workflow Improves Ease of Use

With the full integration throughout the public safety suite, siloed data is a thing of the past.

Enterprise Law Enforcement Records works seamlessly with computer aided dispatch (CAD), mobile dispatch, field reporting, and other law enforcement solutions throughout the Enterprise Public Safety product suite, providing users with a completely connected experience.

This integrated workflow means law enforcement officers and deputies don't spend time retyping names, addresses, and other vital details from a call-for-service; instead, they spend more time keeping communities safe.

With a fully integrated records management system like Enterprise Law Enforcement Records, a records administrator can instantly access call for service notes, incident reports, and report narratives written in the field when officers submit reports. That same records administrator can view all this activity from the time the officers start a report to supervisor approval.

From there, records administrators can ensure all records meet state and federal reporting guidelines.

The screenshot displays a web application interface for law enforcement records. At the top, there is a search bar and a notification for 'Unapproved Reports (1)'. Below this, a header section shows 'Case Reports' and a 'View Details' button. The main content area is divided into a left sidebar and a main report view.

Case Information:

- Case Number: 2018-00011180
- Agency: ILD460000: KCSO
- Incident Number: 2018-00011180
- Incident Type: ASSAULT
- Reported Date/Time: 04/08/2018 04:00:00

Report Details:

- Case: NWPS Case Supp 2018-00011180-10_45_33
- Reporting Officer: P771 - Beaudoin, Jim
- Date / Time: 04/15/2018 10:46:29

Case Supplement Field Report (Case: 2018-00011180)

ADDITIONAL SUBJECTS

PROBESUBJECT TYPE	NAME (LAST, FIRST, MIDDLE, SUFFIX)
Suspect	Emery, Jerrold

DOB	AGE or AGE RANGE	ADDRESS (STREET, CITY, STATE, ZIP)
06/05/1973	44	490 S WALL ST, Kankakee, IL 60901,

RACE	SEX	HEIGHT or RANGE	WEIGHT or RANGE	HAIR	EYE
White	Male			Partially Bald	Brown

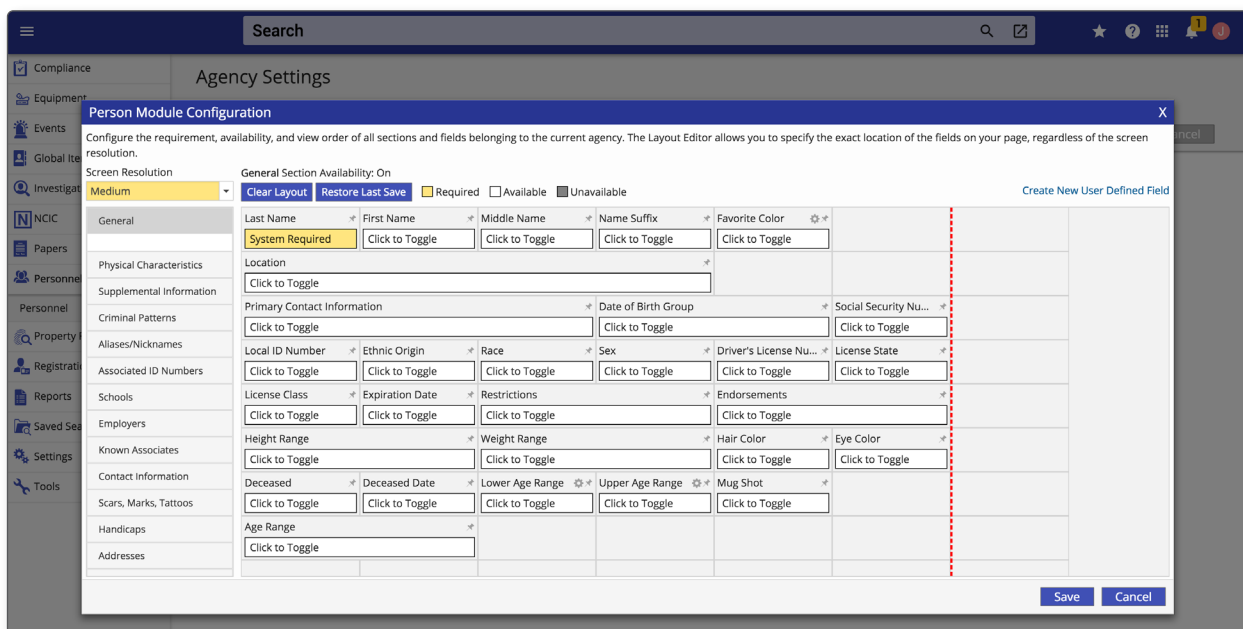
IC NUMBER/STATE	MOBILE PHONE	PHONE #1	PHONE #2
E6990124 / MI	(810)658-9901		

The interface also features a sidebar with a 'Reports (4)' list, including entries for 'Work in Progress' and 'Complete' reports, and a 'Pending Appr...' report.

Integration with Enterprise Law Enforcement Mobile allows users to view a Work in Progress report in real time.

Also, as a browser-based application, it can be used anywhere there is a browser and secure connection to the agency's server. With a secure connection, critical information is always protected and Criminal Justice Information Services (CJIS) compliant.

The inherent flexibility of Enterprise Law Enforcement Records allows for agency administrators to tailor the application to their work environment and train staff to be proficient with the software as quickly as possible.



Agencies can configure screens to meet their unique needs



Do even more with data by leveraging Tyler Alliance. Data stays connected from dispatch through disposition with Tyler Alliance. This unique approach to data sharing across relevant public safety and courts applications highlights the unparalleled integration capabilities built in to Enterprise Law Enforcement Records.

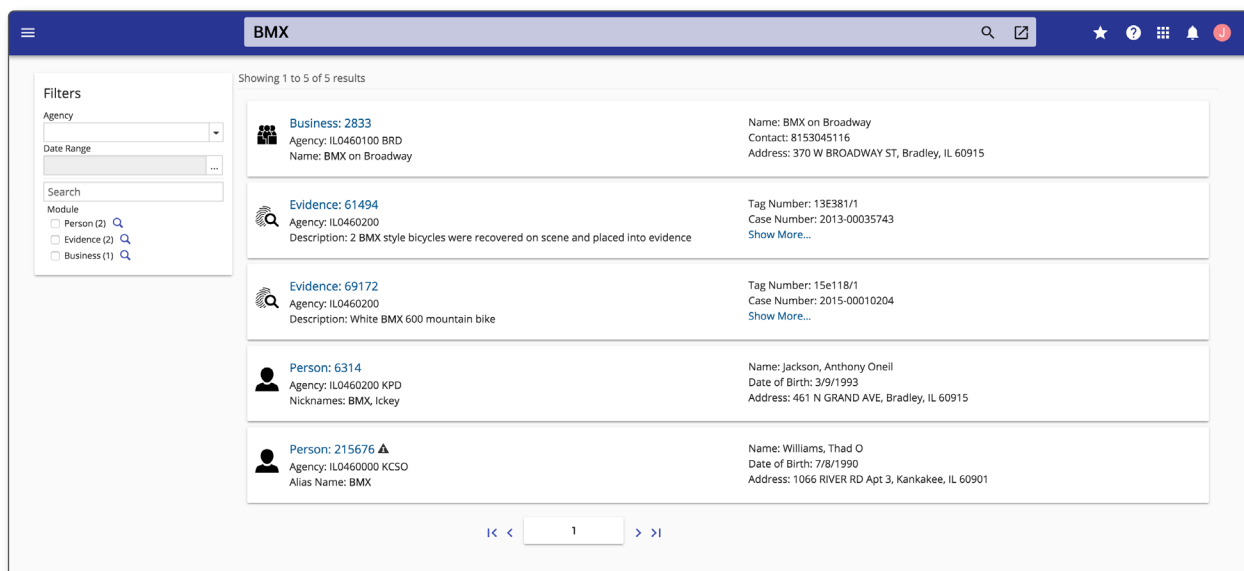
Find and Use Mission-Critical Information Quickly With Powerful Search Capabilities

Most agencies have thousands — if not millions — of records to sort, analyze, store, and find. Enterprise Law Enforcement Records is designed to allow users to retrieve and analyze critical information with ease.

To do this, Enterprise Law Enforcement Records provides users with the most powerful search capabilities available. Used by massive entities like Meta® and Netflix®, this advanced search tool brings the highest-quality search capabilities to law enforcement agencies.

Enterprise Law Enforcement Records makes searching through all data easy with a visible search bar at the top of the application. In addition, search results are returned in intuitive categories, which help users quickly filter and refine their search. With the ability to save and reuse searches, Enterprise Law Enforcement Records allows for quick access to frequently used data.

Searches can be configured to run in the background and notify users when certain thresholds are exceeded, proactively notifying users of potential problems without having to repeatedly search for trends of interest.



Users can search using a specific phrase to generate accurate results rapidly.

Visualize the Big Picture to Make Better, Intelligence-Driven Decisions

Optimal decision making stems from being able to depend on relevant data. The challenge that arises in many records management systems is making sense of all the data that is available. With Enterprise Law Enforcement Records, users can work with and manipulate data so it provides real, actionable intelligence.

Dashboards help departments heighten awareness and improve efficiency with better access to understandable and useable data. Using dashboards, users in any role can:

- Obtain a quick overview of crime and operational metrics
- Run regular searches that notify users when there is a match
- Establish alerts when specific records are updated or viewed
- Proactively provide users with records that are ready to review
- Identify spikes and trends in crimes, accidents, or incidents

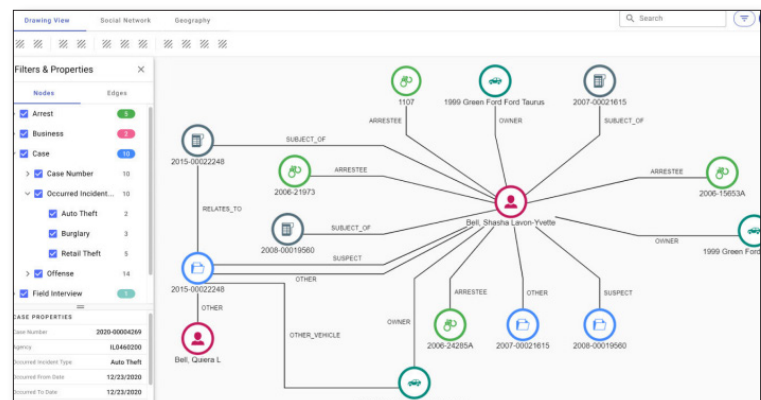
To make information easier to interpret, Enterprise Law Enforcement Records allows users to tailor their dashboards to their roles and display pertinent information in the form of a chart, map, key performance indicators (KPIs), or list.

This display of information helps users easily identify trends or spikes in crimes, cases that need to be processed, and heat maps that show a visual representation of crime types.

Designed to help users within the department stay on top of important information, Enterprise Law Enforcement Records brings critical awareness to the forefront and enables users to be more proactive and help reduce and prevent crime.

Leverage Technology to Solve Cases Faster With Link Analysis

Agencies can put their data to work utilizing Tyler's Link Analysis. With this solution, agencies can map relationships between people, places, crimes, and more. This tool leverages your records management system's information to identify and map out case relationships in any investigation quickly.



Agencies Can Use Link Analysis to:

- Identify leads faster during investigations
- Quickly mine databases to discover relationships between data points
- Visualize connections instantly

Ensuring Quality and Integrity in Records

Recognizing the fact that public safety agencies are busy places with numerous cases happening at once, Enterprise Law Enforcement Records has robust auditing and logging capabilities built into the system and provides verifiable methods to ensure data is trusted and confirmed. These methods include:

- **Duplicate record checks**
 - » These checks alert users to similar existing records when entering a new record to proactively reduce redundant data.
- **Audit log**
 - » Changes to information in every field is logged and maintained.
- **Record locking**
 - » With multiple users in a records management system, record locking ensures that only one person is changing information at a time, yet it is also designed to allow people to work together to simultaneously edit the same case, incident, or other record.
- **Activity timeline and subject history**
 - » The activity timeline and subject history provide an easy way to see all changes to a record and quickly move through how the record appeared in previous points in time.
- **Content and document management**
 - » It also embeds a full document management system to provide tracking and versioning of all associated documents.

The screenshot displays a software window titled "Quick Add - Person - Adult" with a search bar at the top. A prominent yellow warning banner at the top of the form reads: "Potential duplicate Persons exist. Review potential matches before continuing. Count: 2". Below the banner, the form contains various input fields for personal information, including Last Name (Teach), First Name (Edward), Middle Name, Name Suffix, Favorite Color, Location (No Match), Qualifier, Venue, Primary Contact Type, Primary Contact Value, Phone Extension, Date of birth (07/07/1983), AGE (35), Social Security Number (###-##-####), Local ID Number, Ethnic Origin, Race (White), Sex (Male), Driver's License Number, License State, License Class, Expiration Date (MM/dd/yyyy), Restrictions, Endorsements, Height Range (ft/in), Weight Range, Hair Color, Eye Color, Deceased checkbox, Deceased Date (MM/dd/yyyy), Lower Age Range, Upper Age Range, and Age Range. At the bottom right of the form are buttons for "Save", "Save/Open", and "Cancel".

Inline duplicate records warnings notify users in time to prevent redundant data from entering the system.

Browser-Based, Scalable, and Easy to Train

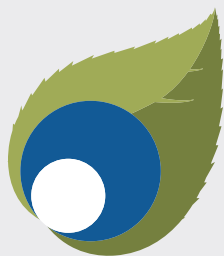
As a browser-based platform, Enterprise Law Enforcement Records provides cross platform, multi-device support, which means it can run from a PC, Mac, desktop, or laptop.

This solution can be hosted or installed on-premises, which helps in terms of cost and time savings, as agencies do not need to maintain servers in a hosted situation. With the ability to use a hosted records solution, agencies experience reduced hardware costs and simplified maintenance.

It's built to manage the needs of small agencies and scale to the needs of large agencies and multi-jurisdictional consortiums.

Designed for ease of support, system administrators and others with appropriate permissions can quickly tailor screens by arranging fields and sections and adding user-defined fields with a drag-and-drop screen editor. Help text can also be added to any field as a reminder.

Given the intuitive design, training new and existing users is more streamlined and efficient.



Tyler Technologies is proud to deliver the most innovative and up-to-date software available on the market. Through our evergreen philosophy, our clients enjoy software updates and advancements without additional license fees for the life of the product.

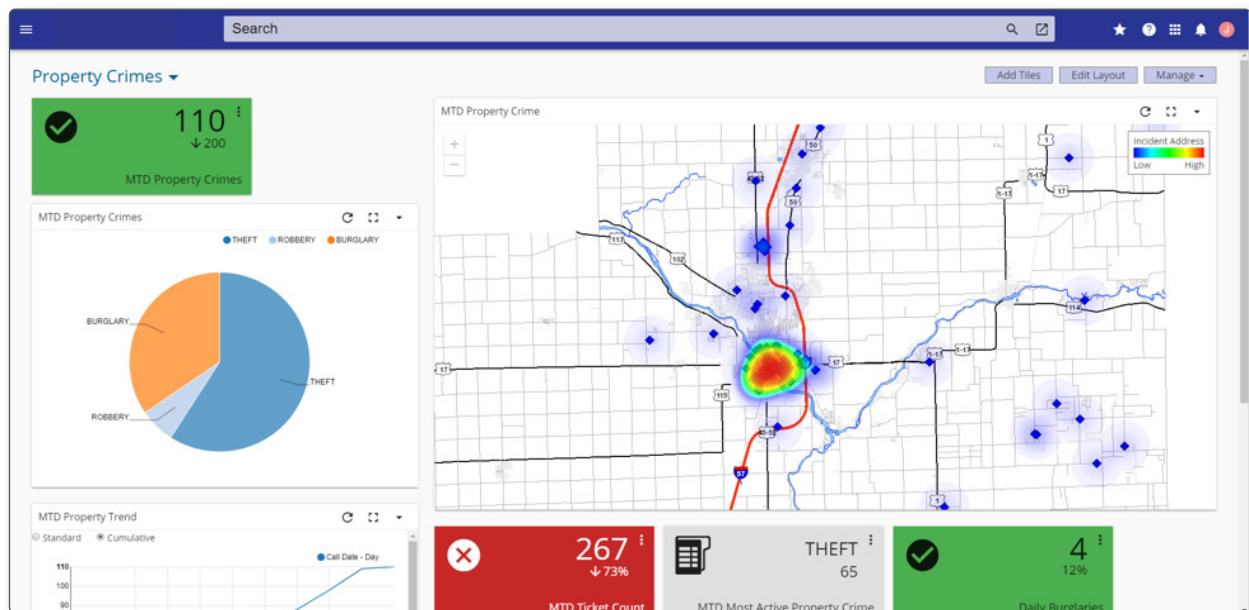
Proactively Manage Your Agency With Enterprise Law Enforcement Records

Enterprise Law Enforcement Records allows command staff and supervisors to better understand department operations, resource needs, and the impact of their programs and initiatives.

Whether it involves quickly pulling information for a council or committee meeting, monitoring crime in their area, or seeing the progress on case workloads, this solution provides the tools to allow them to manage their resources and assess the results.

Dashboards provide a quick view of the relevant information. Saved searches can be easily re-run to provide an up-to-date status, and automatic alerts can be used to notify them of new or changing information. Agencies can use a dashboard to track operational metrics and KPIs for their improvement initiatives to keep everyone informed of progress and success.

With both the big picture view and the ability to drill into all related information, command staff and supervisors are armed with the intelligence they need to improve operations.



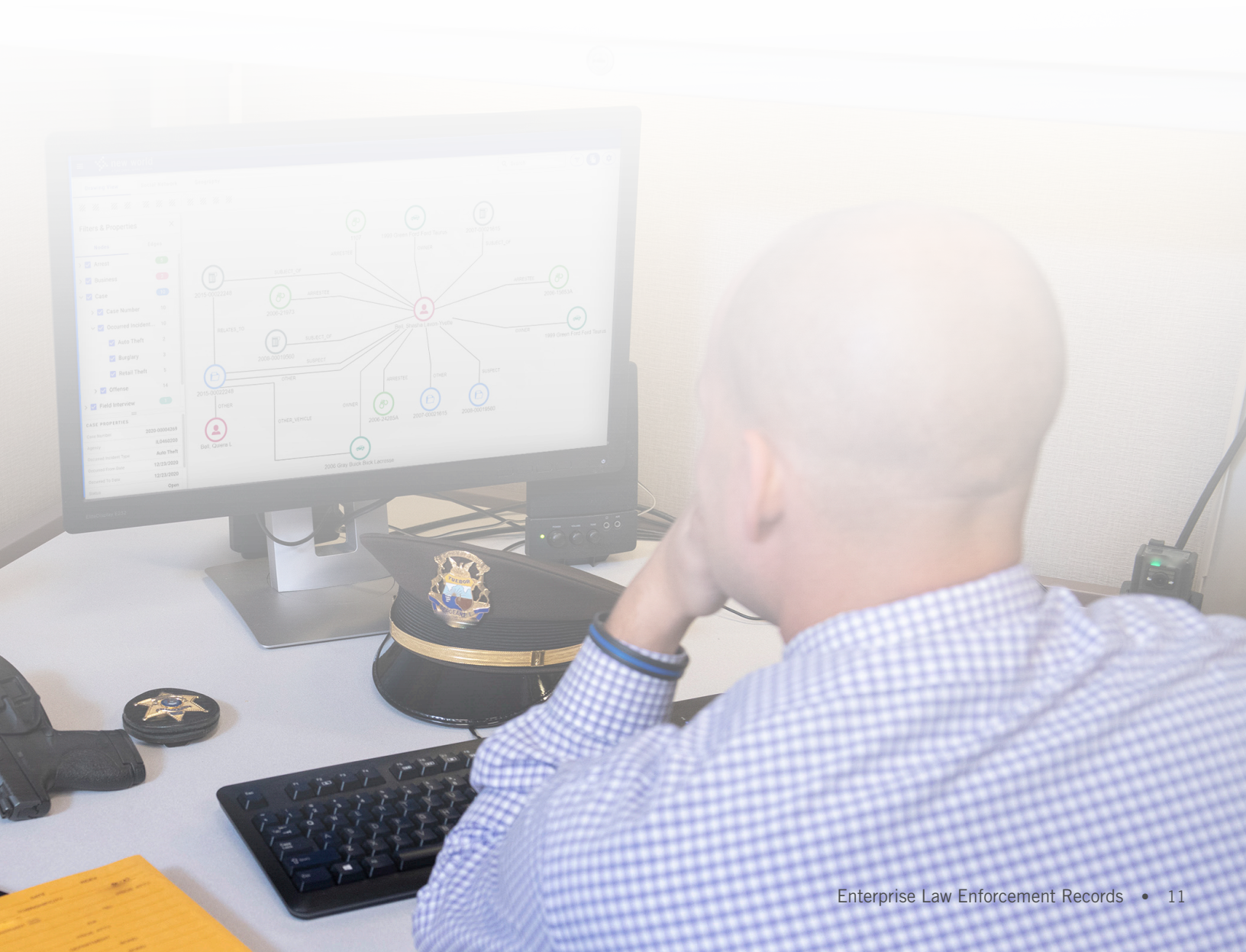
Dashboards and visual displays of analytic information in Enterprise Law Enforcement Records provides a powerful overview of crimes, trends, and KPIs.

The Seamless Solution for Enterprise Law Enforcement Records Management

Law enforcement agencies need a comprehensive records management solution capable of facilitating data and meeting the unique workflow needs of every user.

Law enforcement agencies are empowered with an integrated solution built on a modern technological foundation that provides role-based functionality, easily accessible and usable data, and the capability to serve multiple jurisdictions.

Tyler leveraged more than 35 years of experience in developing leading public safety software solutions and partnered with law enforcement agencies to design an application that is easy to use, effective at streamlining processes, and improves operational efficiency.



About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 37,000 successful installations across more than 12,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler has been recognized numerous times for growth and innovation, including Government Technology's GovTech 100 list and Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at tylertech.com.

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