



Enterprise Records Management

Meet the Challenges of Your Recording Office With a Single, Unified Solution

Empowering people who serve the public®

Accomplish More in Less Time With a Single Solution

Working in today's recording office, you have your hands full. While you're dealing with reduced budgets, a large volume of documents, and the need for revenue, you must still focus on maintaining an accurate and up-to-date public record, protecting private information, keeping up with legislative changes, and serving the increased demands of constituents. You need a solution to help you accomplish more in less time with fewer resources.

Tyler Technologies offers a best-in-class solution that can transform the efficiency and productivity of your recording office. With Tyler's integrated Enterprise Records Management solution, you can access the tools you need to tackle your jurisdiction's most complex recording challenges all within a single, unified system.

Tyler's solution helps you handle your recording operations from the most basic tasks to the more complex, such as eRecording, scanning, indexing and verification, workflow management, search and retrieval, general ledger, and payment processing. This solution also delivers robust financials, fee management, and cashiering capabilities that make it possible for you to follow generally accepted accounting principles (GAAP) rules and achieve GAAP compliance.

This highly intuitive and configurable software includes modules for land and official records management.

Land Records

Easily manage the recording and filing of your jurisdiction's land records, transfer documents, trust deeds, mortgages, Uniform Commercial Code (UCC) records, tax liens, and more. With Land Records, you can tackle your biggest financial and recording challenges with features that ensure efficient workflow, indexing, records retrieval, imaging, and cashiering.

Official Records

Maintain the integrity of your county's official records by easily indexing all of your documents, including birth, death, and marriage certificates, notary bonds, passport applications, filings for DBAs, and more. You can also index unlimited user-specified data for your jurisdiction's documents, such as parties, addresses, legal descriptions, and cross-references.

Enjoy Unparalleled Search Capabilities

Finding records is quick and intuitive with the powerful search engines in Enterprise Records Management.

Use multiple search features to:

- Define, broaden, or narrow search results using a few or many fields
- View results in lists or individually
- Sort results by a click of the column header

You can save and retrieve queries or print them out using a variety of output options. Since everything is tracked in the system, you can find every receipt, change, and transaction through a full audit history.



Take Efficiency to a New Level

Expand the range of services you offer and further ensure the successful and efficient management of your jurisdiction's records. These additional features can deliver valuable benefits to both your office and constituents.



Payments

With this fully integrated payment processing system, you can securely accept over-the-counter and online payments via debit and credit cards, e-checks (through an automated clearinghouse), and other forms of electronic payment.



Image Upload

After completing large scanning projects, such as scanning your deed books, use this valuable feature that automates the processes of organizing scanned images into complete documents and importing the new records to the system.



Historical Index

Save time and fragile records by allowing users to view digital versions of your index books online or at an in-office terminal. They'll easily identify and handle only the records they need. Once you've scanned historical records, you can easily upload and organize them using a folder structure that helps users find and view records on their own.



Torrens Title Management

Simplify the recording and management of Torrens title and documentation. With the Torrens feature, you can accurately and completely capture deeds, mortgages, plats, and other instruments filed on certificates of title, as well as issue new certificates, from the same unified system used for abstract titles.

With the software's Optical Character Recognition (OCR) feature, you can choose between two additional levels that help streamline indexing and redaction of records.



Intelligent Indexing

Once a document is scanned, this feature recognizes commonly recorded forms, automatically locates data fields, and parses the data to automatically index information.



Intelligent Redaction

Enjoy the convenience of letting the application automatically recognize and place a secure redaction layer over properly formatted, confidential information. You can also redact specific data with manual redaction tools that are available in the software.

Achieve Greater Transparency, Trust, and Accuracy

Further expand services to your constituents by offering a modern recording experience — one that doesn't require visiting your office. The solutions below will increase transparency and build trust with the public, while your office enjoys shorter lines, fewer phone calls, and more time for other priorities.



Records Public Access

Use this fully integrated solution to provide the public with secure, online access to your county's land and official records. Constituents can search, download, retrieve, and even order electronic certified copies of their documents themselves. With added features like Fraud Notify, you can add a level of protection and alert users when any public document is recorded using their individual or business name. You can also automate the issuance and processing of marriage applications and licenses, both online and in the office, using county and state-mandated forms.



Recording Access

This web application allows your constituents to submit documents online for recording and request electronic certified copies directly from your county. Your staff then can review and either accept or reject the recording following the same principles as the recording of paper documents. Recording Access is integrated with Payments, Tyler's secure cloud-based payment solution, simplifying your payment processing practices.



Filings Access

Constituents can use this mobile-friendly web application to submit filings online. This could include business name registrations (FBN, DBA, Assumed Names), liquor licenses, environmental filings, pet licenses, etc. With integrated capabilities for identity verification, document upload, electronic certified copies, expedited shipping, and payments, Filings Access streamlines county processes, and gives constituents increased convenience.



Vitals Access

Empower your constituents to electronically request vital records from anywhere with this web application. Your staff can see all vital record requests in one place and instantly know their status. Real-time notifications are automatically sent to constituents as the status of the request changes. Payment processing and identity verification are integrated in the solution and can be handled by your county during the submission process. Expedited shipping capabilities are also available.

Vitals Access and Filings Access are both available to constituents through the integrated Records Access Portal.

Choose the Way You Want Your Software Delivered

Tyler Delivers Lower Cost of Ownership

Eliminate up-front fees and spread costs over time with Tyler's affordable, subscription-based pricing for SaaS. Tyler has more than 20 years of hosting clients in the cloud, and more than 9,600 public sector organizations use a variety of Tyler cloud-based solutions.

Tyler offers you the most effective, efficient, and secure software delivery methods. You can host our software solutions on your servers or we can deliver your software over trusted and safe networks via cloud computing, also known as software as a service (SaaS).

Enjoy Security and Cost Efficiency

When you choose Tyler's SaaS, you'll gain access to the exact same programs that traditional clients use. Instead of running your software on premises, Tyler will host and run your cloud-based programs on a secure server. We'll also manage your connectivity, reliability, security, and disaster recovery, which will help you lower IT costs and reduce the risk of data loss due to a disaster.



Our Commitment Doesn't End After Deployment

Tyler is dedicated to providing you with the tools and functionality you need to tackle your biggest challenges, and go well beyond the norm to offer you the necessary support to use it.

Receive Perpetual Software Upgrades

Our evergreen philosophy on product upgrades proves our commitment to continuous improvement and long-term client success. As our solutions evolve with new features and technology, you benefit by receiving updates as part of your annual maintenance or SaaS agreement — ensuring you have the software and technology you need today and for years to come.

Stay on Top of Software Upgrades With EverGuide

Tyler's EverGuide® initiative identifies actionable, continuous improvement steps you can take to leverage the latest technologies to refine business practices and ensure your staff is up to speed on how to use their software. Over time, your processes become more streamlined, while reliance on paper decreases.

Take the next step.

Contact us to learn more about Enterprise Records Management and our many other best-in-class solutions



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About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate efficiently and transparently with residents and each other. By connecting data and processes across disparate systems, Tyler's solutions transform how clients turn actionable insights into opportunities and solutions for their communities. Tyler has more than 40,000 successful installations across nearly 13,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler has been recognized numerous times for growth and innovation, including Government Technology's GovTech 100 list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at tylertech.com.

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