

Site disruptions and security incidents are situations no one wants to face. At Tyler Technologies, we know that these events not only interrupt your operations, they also come with feelings of fear and confusion as you work to get your site back up and running. Tyler Technologies offers Expedited Cloud Migration services to respond quickly to disruptions and security incidents, securely transferring your Tyler application from on-premises servers to the cloud where your application can run safely and efficiently — now and in the future.

Tyler's Expedited Cloud Migration service streamlines your site's transition to a more reliable and secure network of virtual servers. With minimal downtime after an incident and dedicated support, Expedited Cloud Migration efficiently and seamlessly empowers you to return to serving your community.

MIGRATE DATA EFFICIENTLY AND SECURELY

After an incident, Tyler's Expedited Cloud Migration service uses your backup data to recover and move your site from on-premises servers to cloud servers. Applications can be available as quickly as 40 business hours after contracting this service to return you to business-as-usual in the fastest possible way. During the switch to the cloud, your new site is set up to help ensure system security via quarantine or other methods as needed, and your data transfer is reviewed to ensure correct transfer.

Offered at a flat rate, this service extends to provide hosted services for all Tyler application users during the duration of this new contract.

A SAFER, MORE RELIABLE FUTURE IN THE CLOUD

Once your operation is back on track, Tyler will work with you to complete any tasks needed for long-term cloud hosting to help you reap the benefits into the future. Hosting your Tyler applications in the cloud removes the burden of on-premises server storage and maintenance by conveniently keeping data on a network of virtual servers, through our partnership with Amazon Web Services. With proactive system monitoring and enhanced security, the cloud also protects your data for efficient and reliable operations. Switching to the cloud ensures your data can be securely accessed anytime, anywhere.

Efficient Site Restoration

Quickly return to business as usual after an incident by securely transferring data to the cloud.

Information Integrity

Protect against future incidents with automatic data backups and proactive system monitoring.

Reduced Maintenance

Eliminate the need to manage and maintain by expensive servers.

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CLOUD BENEFITS



Protect Your Operations — Increase data integrity and protect against future site interruptions or security incidents with resilient servers and superior threat management.



Save Time and Money — Eliminate hardware maintenance and overhead IT costs with a virtual solution.



Seamlessly Deploy Updates — Stay up to date with the latest technology with automatic software releases.



Connect Users — Advance interoperability between sites, eliminating data silos and connecting users to important information.



OPTIONS TO MEET YOUR NEEDS

If there is no usable backup data available after an incident, Tyler will work with your team to explore other service options for recovering data, such as On-Premise Application Recovery Assist.

If cloud hosting is not the right fit for your operation in the long-term, Tyler will work with your team to return your application to on-premises servers. For these sites, a contract with Tyler's Disaster Recovery services is required to help protect your site against future incidents and reduce data vulnerabilities. With automatic backups, server redundancy, and proactive system monitoring provided as part of our Disaster Recovery program, your data can be easily restored, allowing a faster incident resolution.

To learn more about our **Expedited Cloud Migration for ERP Pro**, visit us at

<https://www.tylertech.com/products/erp-pro>, or contact us at erpproinsidesales@tylertech.com or 800-646-2633

To learn more about our **Expedited Cloud Migration for School ERP Pro**, visit us at

<https://www.tylertech.com/products/school-erp-pro>, or contact us at schoolerpproinsidesales@tylertech.com or 888-654-3293

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