



Identity Workforce

SECURE AUTHENTICATION

Identity Workforce is a zero-trust, cloud Identity-as-a-Service (IDaaS) solution for Tyler's back-office applications. Identity Workforce serves as the foundation of a zero-trust identity strategy by enabling secure, cloud-based authentication for all users, regardless of their location, device, or network. Identity Workforce ensures your users have a consistent, branded sign-in experience.

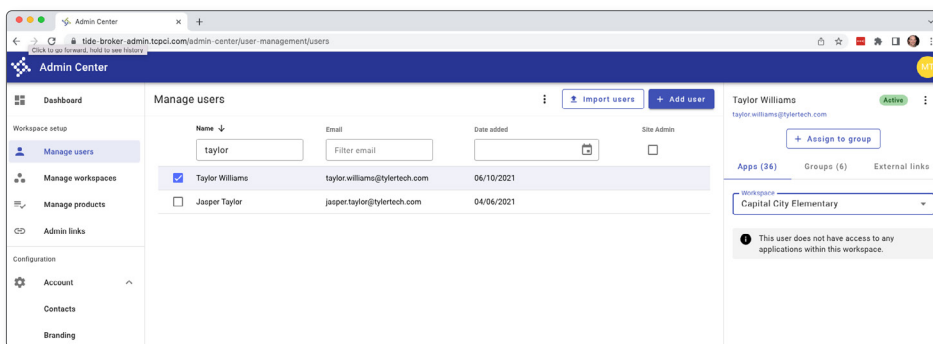
STREAMLINE EMPLOYEE SIGN-IN AND IDENTITY MANAGEMENT

Designed to streamline authentication for supported Tyler applications, Identity Workforce is a secure, single sign-in and identity management solution for public sector organizations. Self-service allows local users to request password resets and other actions to reduce your support workload.

Organizations have control over the sign-in experience, saving time for employees and optimizing IT user management. Identity Workforce is built on industry-leading technology from Okta. This partnership ensures your investment in a zero-trust identity solution is future-proof.

BENEFITS

- Streamline the user sign-in experience
- Align sign-in security with your organization's policies
- Built on proven, industry-leading technology
- Save time with local user self-service password resets
- Brand with your logo and organization



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KEY FEATURES

- **User Management:** Simplifies Identity setup for local users through an import process
- **Self-service:** Local users can perform password resets and other self-help functions
- **Password Policies:** Configure settings for password length, allowable characters, and other requirements
- **Support:** Included with Tyler's support plans

A COMPLETE SOLUTION

Identity Workforce easily integrates your Tyler solutions with your existing Identity and Access Management (IAM) approach.

The core offering supports the following identity providers (IdPs) out of the box:

- Microsoft's Active Directory
- Google's Cloud Identity
- Okta's Cloud Identity
- Identity Automation's RapidIdentity

Identity Workforce can optionally support other IdPs.

In addition, with Identity Workforce you can:

- Use built-in user management capabilities to accommodate use cases where limited or no domain access is allowed, such as for contract and seasonal workers
- Leverage Identity Workforce administrative functions to configure password policies, account locking, and other user management controls
- Allow employees to serve themselves with tools for password updates and other self-help functions

ADVANCED OPTIONS

Identity Workforce is a scalable solution that offers options to meet your identity management needs. Advanced functionality can be enabled, including:

- Setup and support for additional IdPs using Open ID Connect (OIDC) and Security Assertion Markup Language (SAML)
- Blocking known malicious IP addresses or the use of known breached passwords
- Support multi-factor authentication (MFA) with email, SMS, or authenticator apps
- Customizable branding for the sign-in experience and email templates
- Integration with non-Tyler solutions for a complete Identity Management solution
- Checking for known setup vulnerabilities and logging threats such as password spray or brute force attacks

If you're ready to learn more about what Identity Workforce can do for you, please contact us at info@tylertech.com.