# tyler one
a tyler portfolio

Incident Status

A CRITICAL RESOURCE FOR GOVERNMENT TECHNICAL TEAMS

Designed to quickly notify users of outages and downtime, Incident Status allows government agencies to create an automated uptime monitoring and notification process so valuable time and resources can be dedicated to resolving the issue at hand. With Incident Status, agencies can set up public or private online status pages for their services and notify on-call staff immediately when interruptions arise.

- Monitor uptime activity
- Identify disruptions quickly
- Dispatch on-call staff immediately
- Expedite resolution time
- Communicate with transparency
- Notify stakeholders with SMS and email messaging
- Publish custom status pages
- Manage SSL certificate expirations

Systems Operational

For more information visit tylertech.com

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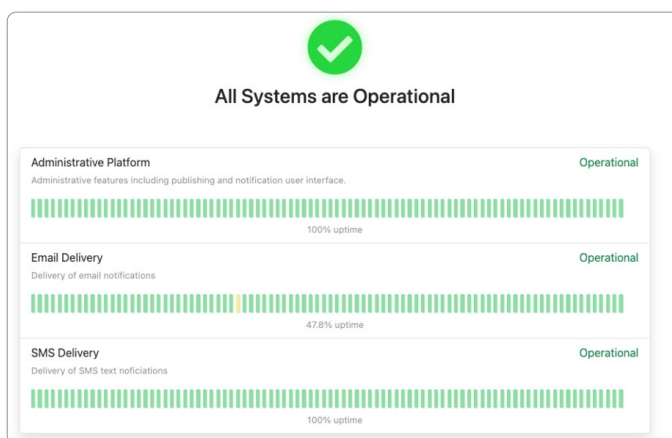
ESSENTIAL FEATURES FOR
INCIDENT STATUS

Outages and downtime incidents can happen at any hour, whether web traffic is light or at its peak. Incident Status is designed to handle high traffic volumes to keep users informed when critical issues arise, and it is hosted independently to avoid downtime impact.

- Reliable Uptime Monitoring

- SMS and Email Notifications for Internal and External Users

- On-Call List Management

- Customizable Public and Private Status Pages

Administrative System Slowness

Service Issues

Empowering people who serve the public®

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