

## WORKFORCE CASE MANAGEMENT

# Interactive Reporting



**ACCESS REPORTS SEAMLESSLY**

Integrated reports and dashboards give insight into operations.



**SHOW COMPLEX DATA IN A SIMPLE WAY**

A full range of visualizations provides detailed information at a glance.



**DRILL DOWN FOR ADDITIONAL INSIGHTS**

Get the information you need to improve effectiveness and efficiency.

When you are working with people-related issues in the workplace, it is imperative to know how well your program is working. The optional Interactive Reporting module gives users of Tyler's Workforce Case Management applications transparent and trusted visualizations of key operational information.

## DEFINED VIEWS OF THE REPORTS YOU NEED

Interactive Reporting is a modern, user-friendly tool that effectively visualizes the day-to-day information vital to your team. Interactive views display data and reports that matter most to you and your team. Common reports include:

- Types of case or claim
- Status
- Processing time
- Case assignments
- Enforcement actions

## INTERACTIVE REPORTING

Interactive Reporting is an optional module available with these applications in Tyler's Workforce Case Management suite:

- Anti-Harassment
- EEO Case Management
- Civil Rights
- Labor Relations
- Reasonable Accommodation



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The reports are specific to the workflows of each application in the Workforce Case Management suite. For example, the Interactive Reporting module can show the number and type of reasonable accommodations requested when you are using the module with the Reasonable Accommodation application; if you are an Anti-Harassment application user, you might instead use the module to drill down into the locations of harassment incidents that have been reported.

## FULL RANGE OF VISUALIZATIONS

Interactive Reporting allows data to be visualized in a variety of table, graph, chart, and map views, which you can interact with using drill-down and filter functionality.

## TAILORED VIEWS FOR YOUR WORK

Identity based reports show you only the information that is pertinent to you and your work. This not only ensures the privacy and security of the data but also helps you to be more efficient, as you are able to focus on the data you need.

## IMPROVED DECISION MAKING AND COLLABORATION

Interactive Reporting allows you to extract key insights and surface critical data. The intuitive visualizations make it easy to share those insights with key stakeholders to enable collaboration and activities that improve your workplace.

The Interactive Reporting module allows Workforce Case Management suite users to see a complete picture of the organization to make better decisions and keep work moving.

