

# Payment Insights



## GAIN INSIGHT

Easily understand and monitor the performance and service level of your organization's payment processing.



## VISUALIZE DATA

Monitor and analyze data using pre-configured interactive visualizations of key performance indicators (KPIs).



## IMPROVE OUTCOMES

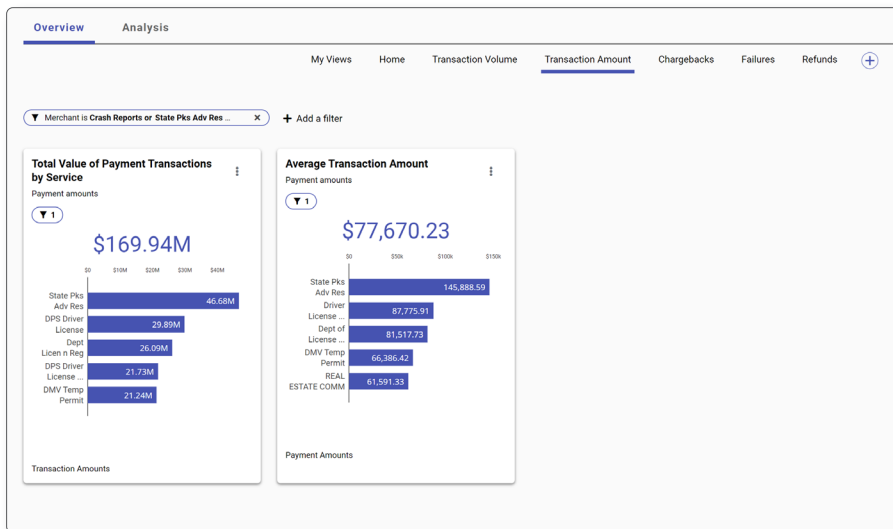
Stay ahead of trends, identify bottlenecks, create a shared understanding of issues, and make data-driven decisions.

Payment Insights empowers organizations by delivering advanced payment processing analytics, allowing users to easily digest information and better understand customer transactions. The solution provides organizations with a single source to visualize, analyze, and securely share transaction data across departments and programs.

## KEY BENEFITS

Payment Insights allows organizations to:

- Provide stakeholders with access to payment processing data
- Create custom views to visualize information for different users, functional areas, or projects
- Analyze the latest payment processing data without additional intervention as new data is automatically updated in the system



Transaction Overview Dashboard

## PROACTIVELY MONITOR & MANAGE PAYMENT PROCESSING DATA

Leveraging the system's comprehensive dashboard, users can filter and explore pie charts, bar charts, and graphs to see and compare metrics based on their preference.

Additionally, users have the ability to create alerts to monitor a specific payment data set and drive continuous improvement in service delivery. Data can be easily shared with pertinent individuals to build trust, create a common understanding of issues, and encourage collaboration with colleagues and stakeholders.

...continued on back

For more information visit [tylertech.com](https://www.tylertech.com)

© 2023 Tyler Technologies, Inc. All rights reserved.

## OPTIMIZE REVENUE COLLECTION & FORECASTING

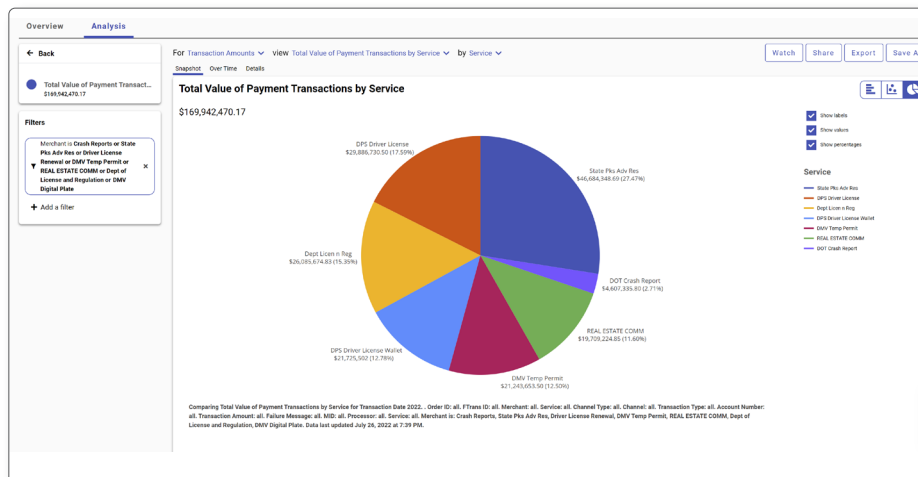
Payment Insights provides governments with valuable data and analytics on trends, allowing staff to identify and analyze trends, forecast future revenue, and more effectively plan budgets. The solution empowers agencies to identify peak payment periods, seasonal variations, and potential revenue shortfalls to improve decision-making and resource allocation.

## DETECT & PREVENT FRAUD

Equipped with technology to support real-time monitoring and payment analysis, Payment Insights enables governments to identify suspicious transactions, determine patterns that may indicate fraudulent behavior, and take appropriate action.

## MAKE DATA-DRIVEN DECISIONS

Payment Insights provides governments with valuable data points and metrics to assist in evidence-based decision-making. This data can be leveraged to identify areas of improvement, set performance targets, and measure progress. Staff can analyze payment trends and patterns to identify opportunities for process optimization, revenue growth, and taxpayer engagement initiatives.



Drill into a dashboard for deeper analysis