Payments Enterprise Portal

STREAMLINE PAYMENTS

A single portal for payments from a third party, Tyler, or any invoice with or without a back-end system.

UNIFY THE PAYER EXPERIENCE

A consistent shopping cart, fee handling, check-out, and receipting experience across all bills due or miscellaneous invoices paid.
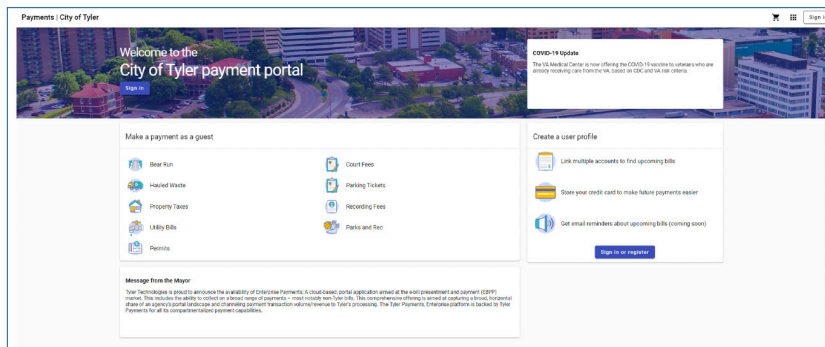
SIMPLIFY RECONCILIATION

Simplify reconciliation processes and gain payment insights, regardless of where a bill was generated.
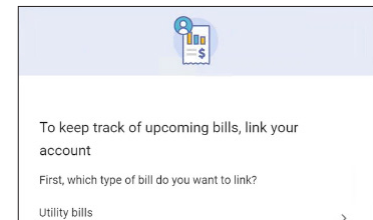
Payments Enterprise Portal makes it easy for public sector agencies to achieve consistent revenue management across any billing system. One portal can manage online payments for bills, fees, tickets, fines, and third-party invoices, while allowing you to design custom forms to collect ad hoc or non-billed payments with or without a back-end system. This end-to-end software and service offering supports all aspects of payment processing including merchant services, fee handling, checkout experience, receipts, reconciliation, and reporting.

Payments Enterprise Portal offers a customizable, public-facing portal that unifies complex payment ecosystems into a simple view. The portal integrates with any billing application. Industry-leading tooling allows you to establish transparent payment workflows with any billing application to reflect real-time and updated account and bills paid data, independent of your back-office system. Payments Enterprise Portal is cloud-based and accessible from any smart device, enabling constituents to make payments more easily and when convenient to them.
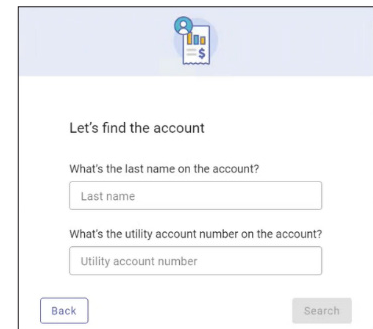

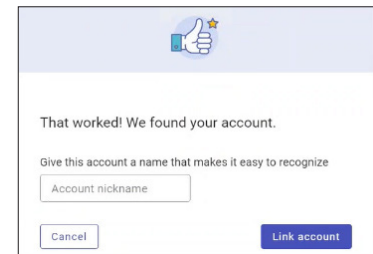*Accept guest payments from one-time payers with no account.*

PAYERS CAN LINK ANY NUMBER OF ACCOUNTS TO MAKE ALL PAYMENTS IN ONE PLACE

Quickly link billing accounts with the click of a button.

Easily locate each billing account with key information.

Assign nicknames for each account for future tracking.

For more information visit tylertech.com

THE PAYER EXPERIENCE

Offer an intuitive experience to constituents with a portal designed to increase online payment adoption. The portal offers a single source for payments, past billing and payment history, and real-time account data across all accounts — delivering value that drives repeat users. Advanced search capabilities enable users to find and make payments for city, county, state, and even federal services, including:

- Miscellaneous payments
- Animal control licenses and fines
- Professional license renewals
- Property tax and estimated tax payments
- Parking and tollway tickets
- Invoices from any billing system (utility bills, permits, etc.)

With Payments Enterprise Portal, citizens can schedule payments, as well as use the shopping cart feature to pay for anything you implement and any combination of bills due — agnostic to the system they originated from.

Payments Enterprise Portal encourages citizens' electronic payment adoption with tools and features such as:

- Guest check out, which allows you to accept secure payments from non-registered users
- Advanced bill presentment and saved wallet options for registered payers
- Autopay, which processes scheduled payments when bills become due
- Digital bill presentment instead of expensive paper versions
- E-receipts, which payers can easily download and save for their records

OPERATIONAL EXCELLENCE

Payments Enterprise Portal is a cloud-based, multi-tenant application that always provides clients with the latest version with minimal maintenance, training, or on-site technical support needed.

With a flexible fee structure, agencies can choose to absorb fees or pass them on to be paid at check out. The portal also empowers governments to:

- Access reconciliation tools and payment details that match the payer view
- Drive adoption and reduce printing and mailing costs through citizen communication and payment prompt programs
- Update payments in real time to your agency's system of record
- Satisfy security requirements with a Level 1 PCI/PA-DSS compliant service provider
- Increase the portal value to payers with a branded experience, logos, videos, and relevant and timely content
- Meet business needs without custom development through a configurable, easy-to-deploy solution
- Receive end-to-end service and support from a single, reliable technology vendor

Payments Enterprise Portal is a single portal for all of your payment processing needs — enabling constituents to pay any bill type in one convenient online location. A modern, secure toolset increases online payment adoption in your community and streamlines reconciliation of payment activity across your organization.

Empowering people who serve the public ®