

Field Inspector



COLLECT FIELD DATA IN REAL-TIME

Input data securely into the system on an authorized mobile device.



CONNECT INFORMATION TO CASES

Replace paper-based records with data tied directly to the licensee or claim.



STREAMLINE RECORD KEEPING

Case data is easily stored, searched, and used for reporting.

The Field Inspector module gives regulators a digital alternative to disconnected and non-secure paper case files, notes, and other field inspection tools. It capitalizes on the capabilities of mobile phones and tablets by creating a secure, containerized working environment to capture and organize complete case information using the device's native functionality.

CAPTURE INSPECTION DETAILS EASILY

For example, an inspector can open a case file, known as a "SceneFile" and then use their device's camera or video capabilities to document any pertinent aspects of the inspection. They can enter notes via the keypad or with speech to text, and can add as many photos, notes, and other entries to the SceneFile as they wish. Each entry is automatically tagged with GPS, address, weather, date, and time stamps, all of which can be configured to the regulatory organization's needs.

If the inspector wants to provide documentation or produce a report, they can do it on the spot via email, SMS, or with a Bluetooth connected printer.

EXTENSIVE FUNCTIONALITY IN THE FIELD

With Field Inspector, personnel have everything required to file complete, detailed reports directly from the field. As they work, captured data is uploaded to the secure AWS GovCloud in real-time. Audio notes, recordings, and audio from videos are automatically transcribed when uploaded to the secure AWS GovCloud. Speech to text is 10 times faster than writing notes by hand.

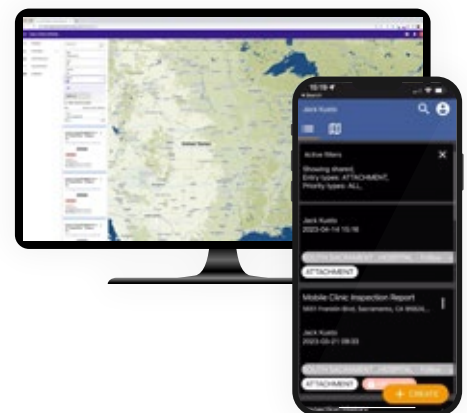
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STATE REGULATORY MODULE

Field Inspector is an optional module available with Tyler's State Regulatory Inspections application, or as part of a full State Regulatory Platform Suite implementation.

ENCRYPTED AND SECURE

- Secure container on the mobile device
- Hosted on AWS GovCloud (U.S.) and AWS Canada
- Encrypted data at rest using AES-256 encryption
- Encrypted data in transit using TLS 1.2
- Audit history



EMPOWERING INSPECTIONS ANYWHERE

There is no need to go back to the office and file a report; in those instances when there is no cell reception or internet connectivity, the module enables team members to continue working as normal and will automatically upload the data as soon as it reconnects to a network. In addition, inspection tasks that are created in the back office will appear as inspection assignments in the mobile app. All data is encrypted in transit over SSL (TLS1.2) using FIPS-140-2.

