tyler technologies

Tyler Technologies ⟩ Tyler Coach

Tyler Coach offers valuable coaching directly within your solutions. It's there when you need guidance, particularly in areas that may cause confusion. You can quickly access this guidance without requiring system administrators to install an update. Best of all, you can access it at any time from any location with internet access.

It reduces the time, effort, and cost associated with training your workforce by delivering useful coaching, tricks, and guidance directly in the products you are using. This greatly helps new staff get up to speed quickly and ensures existing staff understand how to use the latest features and capabilities — making everyone more efficient and productive.

Software coaching available directly in your solutions

With Tyler Coach, the support is where you want it — in your system, interacting with your data. The coaching guides users through completing a task with sequenced directions that enable tasks and training to be completed simultaneously. Tyler Coach sits on top of your programs, providing tailored training tips and guidance curated for your specific in-application use.

Help is available when you need it

The service can also provide just-in-time assistance for users to complete tasks that are performed infrequently in the production environment. Some tasks are only performed monthly, quarterly, or annually, making them more difficult to recall. When completing infrequent tasks, this step-by-step guide overlayed on your own data is particularly helpful. This makes month-end and year-end processes that may have been difficult to remember effortless.

TYLER COACH BENEFITS

- No-cost coaching built into the solutions you use

- Coaching is available to you 24/7

- Reduces the time, effort, and cost associated with training you and your workforce

- Helps you become more efficient, productive, and knowledgeable when using your solutions

Do you know that you may need to refresh your browser?

After closing a journal, click F5 or refresh your browser for Close and Roll Forward to reappear

Don't Ask Again   Remind me later

An example of the coaching that takes place in the solution

Get more information about Tyler Coach at coach@tylertech.com