Workers' Compensation

Reduce Processing Times.
Enhance Program Oversight.

Cases involving workers' compensation (WC) claims require a case management system that unites structured and unstructured data into a single electronic case folder. Medical examinations, compensation board determinations, prescriptions, treatments, re-evaluations, and often appeals are collected as part of a typical WC case. The use of a dynamic case management platform is critical to managing and administering these claims — from intake through resolution.

Tyler's Workers' Compensation application can support a wide variety of WC claims — including work-related injury, occupational disease and workplace incurred fatality — as well as specific agency, regulatory, and business requirements.

The Workers' Compensation application is built on Tyler's Application Platform, powered by Entellitrak®. It is designed using open standards, open architecture, and platform independence, offering extensibility, interoperability, and portability to organizations of all sizes. In-house programmers can fine tune the application to accommodate unique requirements, dramatically reducing both implementation time and cost. In addition, the Workers' Compensation application can be used as either a stand-alone system or as a case management component within an existing WC program.

KEY PRE-CONFIGURED PROCESSES

- Claim Submission
- Supervisor Claim Review and Submission
- OWCP Findings
- Reason for Employer Denial of Continuation of Pay
- Compensation Paid

APPLICATION PLATFORM MODULES

- Document Management
- Analytics
- Access module (external user portal)
- Direct Scan
- Mobile

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For more information visit tylertech.com

CLIENTS

These organizations have entrusted their Workers' Compensation case management programs to Tyler software.

U.S. Customs and Border Protection

U.S. Citizenship and Immigration Services

INCLUDES TARGETED WC SUMMARY REPORTS

The Workers' Compensation application adheres to the complex rules and regulations that drive WC policies and procedures, enabling private and public organizations to successfully receive, monitor, and process claims quickly and properly. It includes reports specific to WC claims that can be run by different users based on defined roles and access to the system. Reports include:

- Registered WC Medical Providers by Specialty
- Claims Summary
- Lost Days
- Cases Opened
- Cases Closed
- Timeliness of Reporting First Injury/Illness
- Compensation Categories and Costs
- Individual Medical and Treatment Milestones, Days Lost, and Continuation of Pay

Additional reports can be easily developed to meet the need to track against federal initiatives.

By using Tyler's Workers' Compensation application, clients are able to:

- Accelerate claims processing times
- Reduce the cost of claims processing
- Automate workflow and unite disjointed information
- Provide visibility into the entire WC program via a secure, web-based interface
- Remain flexible to changing requirements without changing code

Contact us for a presentation and demonstration
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